HMIS USER GROUP MEETING

SEPTEMBER 25, 2019

ALLIANCE OFFICES, RM408, HILLSIDE
HMIS ANNOUNCEMENTS AND NOTABLE DATES

• SSVF FY19 close out schedule:
  • A mandatory test upload must be completed between 9/24 and 9/27
  • The final FY19 upload must be completed between 10/1 and 10/3

• RHY upload:
  • Date TBD – usually late October

• 2020 annual Sheltered & Unsheltered Count:
  • January 29, 2020
DATA DASHBOARDS – RELEASED AUGUST 2019

• Useful for helping the CoC and its community partners to visualize and strategize with the data we all manage.

• Included in your packet -
  • Clients Entering and Exiting Homelessness, July 2012-June 2019
  • Unit Utilization by Program Type, July 2012-June 2019
  • CH and Veterans Housed, August 2012-June 2019
  • Number of PSH Beds, 2007-2019
  • Annual PIT Count CH and Veterans, January 2007-2019
  • Income at Exit/Annual Review for Leavers/Stayers (CoC Funded), 2012-2018
  • ES Shelter Nights for Seasonal Shelters, 2013-2018 Seasons
  • ES Exits by Destination, 2013-2018 Seasons
  • Permanent Destination at Exit by Project Type, October 2017-September 2018
2020 HMIS DATA STANDARDS UPDATES

• Changes will be effective 10/01/2019 (except where noted)

• Based on the information we have received from HUD and its Federal Partners, and what has been released by WellSky

• We will host/post a webinar in early October, to cover all relevant changes, once WellSky makes this available to implementations.

• Schedule for upgrading our HMIS site -
  • Upgrading training site first
  • Will take down live site for a short period to make needed changes
  • Notify via email when the live site is available for use

• Schedule for releasing revised Initial Intake form –
  • Post on website and notify everyone via email
**GENDER IDENTITY AND SEXUAL ORIENTATION QUESTIONS**

- LGBTQ persons experience homelessness at disproportionate levels
- Sexual Orientation data already collected by Runaway and Homeless Youth (RHY) projects
- Applies to all Project Types
- Keeping the HMIS Data Standards (HDS) Gender Question
- Adding following questions to Initial Intake Assessment with 2020 HMIS Data Standards updates

The above question must be asked with the listed responses, as they are defined by the HMIS Data Standards. The questions below allow the client to better define how they identify or express their gender, as well as their sexual orientation.

<table>
<thead>
<tr>
<th>What are the client's preferred pronouns? (This is what the client wants people to call them, in addition to their name, like “he,” “she,” “they,” “zi,” or something else.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>How does the client identify their gender?</td>
</tr>
<tr>
<td>□ Woman/girl</td>
</tr>
<tr>
<td>□ Questioning my gender identity</td>
</tr>
</tbody>
</table>

| Does the client also identify as transgender? | □ Yes | □ No | □ Client doesn’t know | □ Client Refused |

<table>
<thead>
<tr>
<th>How does the client identify their sexual orientation?</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Heterosexual</td>
</tr>
<tr>
<td>□ Questioning/Unsure</td>
</tr>
</tbody>
</table>

- We will release additional materials with upcoming webinar.
**Gender Identity and Sexual Orientation Questions**

**Date of Birth**
- Approx. or Partial DOB Reported

**Gender**
- Male
- Female
- Trans Female: M to F
- Trans Male: F to M
- Gender Non-Confirming (i.e., not exclusively M or F)

The above question must be asked with the listed responses, as they are defined by the HMIS Data Standards. The questions below allow the client to better define how they identify or express their gender, as well as their sexual orientation.

**What are the client's preferred pronouns?** (This is what the client wants people to call them, in addition to their name, like “he,” “she,” “they,” “ze,” or something else.)

**How does the client identify their gender?**
- Woman/girl
- Man/boy
- Genderqueer/ non-binary/ gender non-confirming/ gender fluid/ gender expansive
- Questioning my gender identity
- Other: ____________

**Does the client also identify as transgender?**
- Yes
- No
- Client doesn’t know
- Client Refused

**How does the client identify their sexual orientation?**
- Heterosexual
- Gay
- Lesbian
- Bisexual
- Questioning/Unsure
- Other: ____________

**Ethnicity**
- Non-Hispanic/Latino
- Hispanic/Latino
- American Indian or Alaskan Native
- Black/African American
- Native Hawaiian or Other

**DRAFT Initial Intake Assessment:**
Gender Identity and Sexual Orientation Questions
CHANGES TO DISABILITY “DEPENDENCIES”

- Required for all Project Types
- Applies to Developmental Disability and HIV/AIDS Disability Types
- The follow-up question, “If Yes, Expected to be of long-duration...” will not be necessary for determining disability.
- Still unknown if WellSky is removing this question from the Disability sub-assessment.
CURRENT LIVING SITUATION (CLS)

- New field, replaces “Contacts” sub-assessment
- Required for Street Outreach, Night-by-night Emergency Shelters, Walk-in Centers
- Values in the current Outreach Sub-assessment (Contacts) will be mapped according to HUD instructions - This includes date and location
- CLS is required when a Project Start Date is entered
- CLS is required when a Date of Engagement is recorded
- Data is recorded for Head of Household on each occurrence/update
- Will remain a sub-assessment

Data Element Fields
- Information Date
- Picklist “matches” Destination and Prior Living Situation. Living situation verified by “CoC Code”
- Is client going to have to leave their current living situation within 14 days
- Has a subsequent residence been identified
- Does individual or family have resources or support networks to obtain other permanent housing
- Has the client had a lease or ownership interest in a permanent housing unit in the last 60 days
- Has the client moved 2 or more times in the last 60 days - Location details
**STANDARDIZED MOST OF THE RESPONSES FOR PRIOR LIVING SITUATION, CURRENT LIVING SITUATION, AND DESTINATION**

<table>
<thead>
<tr>
<th>1A. Homeless Situation</th>
<th>1B. Institutional Situation</th>
<th>1C. Temporary or Permanent Housing Situation</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Place not meant for human habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)</td>
<td>□ Foster care home or foster care group home</td>
<td>□ Host Home (non-clinical)</td>
</tr>
<tr>
<td>□ Emergency Shelter (including hotel or motel paid for with emergency shelter voucher, or SHH-funded Host Home shelter)</td>
<td>□ Hospital or other residential non-psychiatric medical facility</td>
<td>□ Owned by client, NO ongoing housing subsidy</td>
</tr>
<tr>
<td>□ Safe Haven</td>
<td>□ Jail, prison, or juvenile detention facility</td>
<td>□ Owned by client, with ongoing housing subsidy</td>
</tr>
<tr>
<td></td>
<td>□ Long-term care facility or nursing home</td>
<td>□ PH for formerly homeless persons</td>
</tr>
<tr>
<td></td>
<td>□ Psychiatric hospital or other psychiatric facility</td>
<td>□ PH (other than RRH) for formerly homeless persons</td>
</tr>
<tr>
<td></td>
<td>□ Substance Abuse Treatment Facility or detox center</td>
<td>□ Rental by client, NO ongoing housing subsidy</td>
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<tr>
<td></td>
<td></td>
<td>□ Rental by client, with RRH or equivalent subsidy</td>
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<tr>
<td></td>
<td></td>
<td>□ Rental by client, with VASH housing subsidy</td>
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<tr>
<td></td>
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<td>□ Rental by client with GPD TIP subsidy</td>
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<tr>
<td></td>
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<td>□ Rental by client, with other ongoing housing subsidy</td>
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<td>□ Rental by client, with an HCV (tenant or project)</td>
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<td>□ Rental by client in a public housing unit</td>
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<td>□ Residential Project/Pathway house with NO homeless criteria</td>
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<td>□ Staying or living with a family member</td>
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<td>□ Staying or living with a friend</td>
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<td></td>
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<td>□ Transitional Housing for homeless persons (including homeless youth)</td>
</tr>
<tr>
<td>2A: LENGTH OF STAY: How long was the client in a Homeless Situation?</td>
<td>2B: LENGTH OF STAY: How long was the client in an Institutional Situation?</td>
<td>2C: LENGTH OF STAY: How long was the client in a Housing Situation?</td>
</tr>
</tbody>
</table>

**Required for all Project Types**
- Except for those not using CLS
COORDINATED ENTRY ASSESSMENT

- New
- Available 10/1/2019, but the implementation may be delayed (4/1/2019)
- Required for all CoC Funded SSO Grants for Coordinated Entry
- We will determine how best to integrate into our CE workflow, once it is available by WellSky

Data Element Fields

- Date
- Assessment location
- Assessment Type
- Assessment level of either Crisis Needs or Homeless Needs Assessment
- Local Questions - Assessment result type
- Prioritization Status
- Recorded for Head of Household on each occurrence
COORDINATED ENTRY EVENT

- New
- Available 10/1/2019, but the implementation may be delayed (4/1/2019)
  - **It will be required for SSVF projects, effective 10/1/2019
- Required for all CoC Funded SSO Grants for Coordinated Entry
- We will determine how best to integrate into our CE workflow, once it is available by WellSky

Data Element Fields

- Date
- Access Event
- Referral Event
- Diversion Y/N
- Location of Referral
- Referral Result
- Date of Result
- Recorded on each occurrence for Head of Household
SSVF UPDATES

- Required for SSVF Projects
- Updates to Services Provided and Financial Assistance Picklists
- Projects will be required to start collecting CE Event data, effective October 1
- New projects may need to be created for Rapid Resolution providers – Awaiting clarification from HUD
  - If so, providers will need to submit an Add Provider form

Data Element Fields

- Services Provided
  - New picklist values
    - Extended shallow subsidy
    - Returning home
    - Rapid resolution

- Financial Assistance
  - New picklist value
    - Extended shallow subsidy – rental assistance
HOW UPDATES TO APR AND CAPER AFFECT SUBMISSIONS IN SAGE

• Changes to the federal HUD reports will be effective October 1, 2019
• If you have an “In-Progress” report with an uploaded CSV file as of September 30th, you may submit with the current version of the report.
• Any CSV upload on/after October 1st will be subject to the 2019 report revisions.

As long as you at the end of your grant year, and within the 90 day grace period, you may submit at any time.
KEY UPDATES TO APRS & CAPERS

- Persons Served [Q7a/Q8a]: Added row for total persons/households served who moved into housing (uses Housing Move-in Date field).

- PIT COUNTS [Q7b/Q8b]: For Permanent Housing (RRH, PH, PSH) the chart is limited to persons/households who have moved into housing (uses Housing Move-in Date field). No change for other project types.
**KEY UPDATES TO APRS & CAPERS – NEEDS WORK**

- **Q19b** – new (Disabling Conditions and Income for Adults at Exit)

<table>
<thead>
<tr>
<th>Report Relevance: COC-APR and ESG-CAPER</th>
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<tbody>
<tr>
<td>Changes from APR V1.4: NEW question</td>
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<table>
<thead>
<tr>
<th>1</th>
<th>AO: Adult with Disabling Condition</th>
<th>AO: Adult without Disabling Condition</th>
<th>AO: Total Adults</th>
<th>AO: % with Disabling Condition by Source</th>
<th>AC: Adult with Disabling Condition</th>
<th>AC: Adult without Disabling Condition</th>
<th>AC: Total Adults</th>
<th>AC: % with Disabling Condition by Source</th>
<th>UK: Adult with Disabling Condition</th>
<th>UK: Adult without Disabling Condition</th>
<th>UK: Total Adults</th>
<th>UK: % with Disabling Condition by Source</th>
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<tbody>
<tr>
<td>2</td>
<td>Earned Income</td>
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<td>3</td>
<td>Supplemental Security Income (SSI)</td>
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<td>Social Security Disability Insurance (SSDI)</td>
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<td>5</td>
<td>VA Service-Connected Disability</td>
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- **Q23a and 23b removed** (Leavers with LOS less than 90 days and more than 90 days) – replaced with 23c (All leavers regardless of time in project)
  - Updated exit destination response options to correlate with data standard updates.
  - Similar tables for Veterans and Youth