

Inspiration Needed?

HUD's focus on residential stability, increased skills/income and greater self-determination are all critical in moving individuals to independence. This FREE training will equip you with tools, techniques and time honored information on how to empower your customers, yourself and your agency. Using the Illinois Family Self-Sufficiency Scale will freshen your case management skills and give your agency some new ideas!

Fit this training into your busy schedule.



Illinois Community Action Association
3435 Liberty Drive
Springfield, Illinois

EMPOWERMENT FOR SUPPORTIVE HOUSING PROVIDERS

presented by



October 19 and 20, 2006

Day one-9:00 a.m. to 4:00 p.m.

Day two-9:00 a.m. to 4:00 p.m.

conducted by

**Illinois Community Action Association
Hosted by the Lake Co.
Continuum of Care**

Training Location

United Way of Lake County

330 South Greenleaf Street

Gurnee, IL 60031



Empowerment

HUD's primary goals for clients are: Residential stability, Increased Skills and/or income and Greater self determination. To meet these goals, the Illinois homeless service provider must wear many hats: educator, caregiver, caseworker, planner, manager and cheerleader.

To accomplish these multiple roles effectively, the Illinois Family* Self Sufficiency Scale, which includes case management, and an intense look at self-determination techniques will be shared.

* applicable to individuals

THE ILLINOIS SCALE AND CASE MANAGEMENT

The Illinois Family Self-Sufficiency Scale is a proven, effective tool for the assessment of housing customers. This eleven area scale is both a visual and numerical representation of change in status and can be used to empower your customers and yourself. Implementation of the scale,

when combined with case management techniques, will result in effective tracking in multiple, comprehensive areas of need.

SELF DETERMINATION

Self Determination is central to a customer's search for independence. Supportive Housing Providers will learn innovative ways to engage and motivate customers. The first day of the training will be packed with relevant information, all taught from a customer-strength approach. Modeling, role playing and group work will equip you and your agency with a new and fresh perspective on how to inspire your customers!

Registration

This training is free, but due to limited availability pre-registration is required

Name:

Organization:

Address

Contact information:

Is your organization faith-based? Yes No

Do you receive HUD funding? Yes No

Fax Registration to **217/789-0139**

Attendance is limited to the first 40 participants.

Training will be held at to be determined

Questions?

Call 217/789-0125 or email cwesterlund@icaanet.org