



THE CBA YOUNG LAWYERS SECTION thanks *The American Bar Association Young Lawyers Division* (from a grant by the American Bar Association Fund for Justice and Education) and *The Chicago Bar Foundation* for their funding of this publication and gratefully acknowledges the assistance of the Chicago Bar Foundation in its preparation.

WHERE TO GO FOR
Legal Assistance in or around Chicago



THE CHICAGO BAR
FOUNDATION
THE COMMUNITY'S FOUNDATION FOR ACCESS TO JUSTICE



- FINDING A LAWYER**
- FINDING LEGAL INFORMATION**
- FINDING FREE OR LOW COST LEGAL ASSISTANCE**

THIS GUIDE INCLUDES

A list of federal, state, county and local government agencies, as well as non-government programs and services that are available to help people with legal problems or questions.

- If you have a question about the law;
- If you want to sue someone;
- If you are being sued;
- If you just need to talk with a lawyer or get some information about a legal issue...

In any type of case, it's a good idea to talk to a lawyer if at all possible. Lawyers are trained in what the law says about your situation, what your legal options are, how to help you decide what's best for your case, and how to present your case in the best way.

In this guide, we'll give you information about how you can find out if a lawyer is available to represent you—even if you don't think you can afford an attorney. If your case is not very complicated, or if it's not possible for you to talk to an attorney, this guide also has information about other resources that may be helpful.

IF YOU WANT LEGAL

INFORMATION... or answers to “frequently asked questions”, go online to www.illinoislegalaid.org. The Chicago Bar Association's website, www.chicagobar.org, is another useful resource. The law is complicated and it is always best to have the assistance of an attorney in handling any legal matter.

IF YOU NEED A REFERRAL TO AN ATTORNEY...

contact *The Chicago Bar Association's Lawyer Referral Service* at 312.554.2001. These attorneys, screened to ensure that they are qualified to help people in specific areas of law, are available to consult with you for a small fee.

IF YOU ARE LOW-INCOME...

and cannot afford to pay the initial consultation fee, you may be eligible for free or low-cost legal services. Cook County has many legal aid programs with different eligibility requirements and guidelines. To find out if you are eligible for free legal services, call *CARPLS, Cook County's legal aid hotline*, at 312.738.9200 (*en Español: 312.421.4478*).

CARPLS attorneys can give you legal advice and send you instructions and materials if it is a simpler matter and you want to or need to handle it yourself. If your problem is more complicated, CARPLS will try to refer you to an appropriate legal aid program.

OTHER THINGS YOU SHOULD KNOW

Most of the legal aid programs listed in this guide do not accept walk-ins. Be sure to call first to see if you are eligible for their services and to get an appointment. While you might qualify for assistance from an agency, their resources are limited, so they may not be able to help you even though you qualify.

As an alternative to going to court, you may want to consider mediation. In mediation, a third party will attempt to negotiate a solution to your problem outside of court with you and the person with whom you have a disagreement. *The Center for Conflict Resolution* provides mediation services in Cook County. Call CCR for more information at 312.922.6464

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AIDS

AIDS Legal Council of Chicago
312.427.8990
www.aidslegal.com

Families and Children's AIDS Network (FCAN)
312.786.9255
www.familiesandchildrensnetwork.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

ADOPTIONS

AIDS Legal Council of Chicago
For families impacted by HIV/AIDS
312.427.8990
www.aidslegal.com

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Families and Children's AIDS Network (FCAN)
For families impacted by HIV/AIDS
312.786.9255
www.familiesandchildrensnetwork.org

AGE DISCRIMINATION

SEE ALSO "Employment"

Center for Disability and Elder Law
312.908.4463
www.cdel.org

Chicago Lawyers' Committee for Civil Rights Under Law
312.630.9744
www.clccrul.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.070
www.lafchicago.org

ARTISTS

Lawyers for the Creative Arts
312.649.4111
www.law-arts.org

ASYLUM/REFUGEES

Centro Romero
773.508.5300
www.centroromero.org

DePaul University College of Law Asylum/Immigration Clinic
312.362.8294
www.law.depaul.edu/programs/juris_doctor/clinical_programs.asp

Midwest Immigrant and Human Rights Center
312.660.1370
www.mihrc.org

BANKRUPTCY/DEBT COLLECTION

AIDS Legal Council of Chicago
For persons with HIV/AIDS
312.427.8990
www.aidslegal.com

Center for Disability and Elder Law
312.908.4463
www.cdel.org

Bankruptcy Assistance Desk
Friday mornings only
312.435.6032

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

CHILD CUSTODY

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

CARPLS Domestic Relations Self-Help Desk
312.738.9200
www.carpls.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Legal Aid Bureau of Metropolitan Family Services
312.986.4000
www.metrofamily.org/services/lab.asp

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

Loyola University Civitas Child Law Clinic
312.915.7927
www.luc.edu/law/academics/special/clinic/child_family.shtml

CHILD GUARDIANSHIP

AIDS Legal Council of Chicago
For families impacted by HIV/AIDS
312.427.8990
www.aidslegal.com

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

Chicago Legal Advocacy for Incarcerated Mothers (CLAIM)
312.675.0911
www.claim-il.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Families and Children's AIDS Network (FCAN)
For families impacted by HIV/AIDS
312.786.9255
www.familiesandchildrensnetwork.org

Guardianship Assistance Office for Minors
312.603.0135

CHILD SUPPORT

Asian Human Services
773.728.2235
www.ahschicago.org

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

CARPLS Domestic Relations Self-Help Desk
312.738.9200
www.carpls.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Legal Aid Bureau of Metropolitan Family Services
312.986.4000
www.metrofamily.org/services/lab.asp

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

CHILD VISITATION

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

CARPLS Domestic Relations Self-Help Desk
312.738.9200
www.carpls.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Legal Aid Bureau of Metropolitan Family Services
312.986.4000
www.metrofamily.org/services/lab.asp

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

Loyola University Civitas Child Law Clinic
312.915.7927
www.luc.edu/law/academics/special/clinic/child_family.shtml

CIVIL RIGHTS

Access Living
Handles discrimination cases on behalf of persons with disabilities, including discrimination in housing accommodation, government programs (lack of access to government buildings or failure of a government program to serve persons with disabilities) and public accommodations (access to businesses, such as a store, restaurant, etc.)
312.253.7000 *voice*
800.613.8549 *toll free*
312.253.7002 *TTY*
888.253.7003 *toll free TTY*
www.accessliving.org

AIDS Legal Council of Chicago
For persons with HIV/AIDS
312.427.8990
www.aidslegal.com

Center for Disability and Elder Law
For elderly and disabled persons, including education and employment issues.
312.908.4463
www.cdel.org

Chicago Lawyers' Committee for Civil Rights Under Law
Discrimination based on race, religion, ethnicity, sexual orientation, disability, age or gender in housing or employment and hate crimes.
312.630.9744
www.clccrul.org

Equip for Equality
Discrimination based on disability(ies) in employment, special education, transportation settings and voting rights.
312.341.0022 *se habla español ASL*
800.537.2632 *voice*
800.610.2779 *TTY*
www.equipforequality.org

Legal Assistance Foundation of Metropolitan Chicago
Employment discrimination cases; discrimination on the basis of a disability in special education cases
312.341.1070
www.lafchicago.org

Midwest Immigrant & Human Rights Center
Human rights
312.660.1370
www.mihrc.org

Roger Baldwin Foundation of ACLU, Inc.
Discrimination based on race, religion, ethnicity, sexual orientation, disability or gender.
312.201.9740
www.aclu-il.org

COMMUNITY-BASED ORGANIZATIONS AND NONPROFITS

Community Economic Development Law Project
312.939.3638
www.cedlp.org

DePaul University College of Law Community Development Clinic
312.362.8297
www.law.depaul.edu/programs/juris_doctor/clinical_programs.asp

Loyola University School of Law Business Law Center Clinic
312.915.7130
www.luc.edu/law/academics/special/clinic/business.shtml

Northwestern University School of Law Small Business Opportunity Center
312.503.0321
www.law.northwestern.edu/sboc

CONSUMER ISSUES

AIDS Legal Council of Chicago
For persons with HIV/AIDS
312.427.8990
www.aidslegal.com

**Center for Disability
and Elder Law**

312.908.4463
www.cdcl.org

**Chicago Bar Association Consumer
Law Assistance Program**

312.554.2115
[www.chicagobar.org/public/
consumer/consumer.asp](http://www.chicagobar.org/public/consumer/consumer.asp)

Chicago Legal Clinic

773.731.1762
www.clclaw.org

**Chicago Volunteer
Legal Services**

312.332.1624
www.cvls.org

**Legal Assistance Foundation
of Metropolitan Chicago**

312.341.1070
www.lafchicago.org

CRIMINAL LAW

SEE ALSO “Juvenile Offender”

Cabrini Green Legal Aid Clinic

312.266.1345
www.cgla.net

**Chicago Bar Association
Bar Attorney Program**

312.554.2001
[www.chicagobar.org/public/
referral/new.asp#criminal](http://www.chicagobar.org/public/referral/new.asp#criminal)

**Law Office of the Cook County
Public Defender**

312.603.0600
[www.co.cook.il.us/agencyDetail.
php?pAgencyID=18](http://www.co.cook.il.us/agencyDetail.php?pAgencyID=18)

Federal Defender Program

Federal cases
312.621.8300

First Defense Legal Aid

If you or someone you know is arrested, detained or called in for questioning by the Chicago Police, call 1.800.LAW.REP4 (1.800.529.7374) 773.826.6550 773.826.6550 *before appointment of a lawyer*
www.first-defense.org

**Office of the State
Appellate Defender**

Criminal Appeals
217.782.7203
www.state.il.us/defender

DEAF OR HARD OF HEARING

**Midwest Center on
Law and the Deaf**

Information, resources and referrals only; organization does not represent individual clients
1.800.894.3653 *voice*
1.800.894.3654 *TTY*
www.mcl.d.org

DISABILITY

Access Living

Handles discrimination cases on behalf of persons with disabilities, including discrimination in housing accommodation, government programs (lack of access to government buildings or failure of a government program to serve persons with disabilities) and public accommodations (access to businesses, such as a store, restaurant, etc.)
312.253.7000
800.613.8549 *toll free*
312.253.7002 *TTY*
888.253.7003 *toll free TTY*
www.accessliving.org

**Center for Disability
and Elder Law**

Includes employment discrimination based on age or disability, public benefits, etc.
312.908.4463
www.cdcl.org

**Chicago Lawyers’ Committee
for Civil Rights Under Law**

Employment discrimination cases
312.630.9744
www.clccrul.org

Equip for Equality

Includes discrimination based on disability(ies) in employment, special education, transportation settings and voting rights
312.341.0022 *se habla español ASL*
800.537.2632 *voice*
800.610.2779 *TTY*
www.equipforequality.org

**Health and Disability Advocates
Healthcare**

312.223.9600
312.223.9600 *se habla español*
www.hdadvocates.org

**Legal Assistance Foundation
of Metropolitan Chicago**

Includes public benefits, employment discrimination, special education, etc.
312.341.1070
www.lafchicago.org

Uptown People’s Law Center

Includes public benefits
773.769.1411

DIVORCE

Asian Human Services

773.728.2235
www.ahschicago.org

**Cabrini Green Legal
Aid Clinic**

312.266.1345
www.cgla.net

Chicago Legal Clinic

773.731.1762
www.clclaw.org

**Chicago Volunteer
Legal Services**

312.332.1624
www.cvls.org

CARPLS Domestic Relations

Self-Help Desk
312.738.9200
www.carpls.org

Legal Aid Bureau of Metropolitan

Family Services
312.986.4000
[www.metrofamily.org/services/
lab.asp](http://www.metrofamily.org/services/lab.asp)

**Legal Assistance Foundation
of Metropolitan Chicago**

312.341.1070
www.lafchicago.org

DOMESTIC VIOLENCE

Asian Human Services

773.728.2235
www.ahschicago.org

Cabrini Green Legal Aid Clinic

312.266.1345
www.cgla.net

Chicago Legal Clinic

773.731.1762
www.clclaw.org

Domestic Violence Legal Clinic

f/k/a Pro Bono Advocates
312.325.9155
www.ProBonoAdvocates.org

Legal Aid Bureau of Metropolitan
Family Services
312.986.4000
www.metrofamily.org/services/lab.asp

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

Life Span Center for Legal Services and Advocacy
312.408.1210
www.life-span.org

Midwest Immigrant & Human Rights Center
Immigrants only
312.660.1370
www.mihrc.org

EDUCATION

Access Living
Failure to serve or accommodate students with disabilities in educational setting
312.253.7000 *voice*
800.613.8549 *toll free*
312.253.7002 *TTY*
888.253.7003 *toll free TTY*
www.accessliving.org

Center for Disability and Elder Law
Special education
312.908.4463
www.cdel.org

Chicago Coalition for the Homeless
Homeless youth
312.435.4548
www.chicagohomeless.org

Equip for Equality
Special education
312.341.0022 *se habla español ASL*
800.537.2632 *voice*
800.610.2779 *TTY*
www.equipforequality.org

Evanston Community Defender
School discipline cases
847.492.1410

Legal Assistance Foundation of Metropolitan Chicago
Special education, school discipline cases, vocational colleges
312.341.1070
www.lafchicago.org

Northwestern University School of Law Bluhm Legal Clinic Children and Family Justice Center
312.503.0396
www.law.northwestern.edu/cfjc/

ELDERLY

Center for Disability and Elder Law
312.908.4463
www.cdel.org

Chicago Bar Association Senior Will Program
312.554.2001
www.chicagobar.org/public/referral/new.asp#senior

Chicago Volunteer Legal Services
312.332.1624
www.cvl.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

Loyola University Community Law Center
312.915.7830
www.luc.edu/schools/law

EMPLOYMENT

Access Living
Disabled persons
312.253.7000 *voice*
800.613.8549 *toll free*
312.253.7002 *TTY*
888.253.7003 *toll free TTY*
www.accessliving.org

AIDS Legal Council of Chicago
Persons with HIV/AIDS
312.427.8990
www.aidslegal.com

Asian Human Services
773.728.2235
www.ahschicago.org

Center for Disability and Elder Law
312.908.4463
www.cdel.org

Chicago Lawyers' Committee for Civil Rights Under Law
312.630.9744
www.clccrul.org

Equip for Equality
Disabled persons
312.341.0022 *se habla español ASL*
800.537.2632 *voice*
800.610.2779 *TTY*
www.equipforequality.org

Farmworker Advocacy Project
Nursery, landscape and migrant farm workers only
312.347.7600

Illinois Department of Human Rights
312.814.6200
www.state.il.us/dhr

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

U.S. Equal Employment Opportunity Commission
312.353.2713
www.eeoc.gov

EXPUNGEMENT/SEALING OF CRIMINAL RECORDS

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

FORECLOSURES

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvl.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

GUARDIANSHIP FOR DISABLED ADULTS

Center for Disability and Elder Law
312.908.4463
www.cdel.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Equip for Equality
312.341.0022 *se habla español ASL*
800.537.2632 *voice*
800.610.2779 *TTY*
www.equipforequality.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

HATE CRIMES

Chicago Lawyers' Committee for Civil Rights Under Law
312.630.9744
www.clccrul.org

HOUSING

SEE ALSO "Landlord-Tenant"

AIDS Legal Council of Chicago
Persons with HIV/AIDS
312.427.8990
www.aidslegal.com

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

Center for Disability and Elder Law
312.908.4463
www.cdel.org

Chicago Lawyers' Committee for Civil Rights Under Law
312.630.9744
www.clccrul.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

John Marshall Law School Fair Housing Legal Clinic
Represent clients in the Chicago metropolitan area who have been denied housing because of race, color, national origin, sex, disability, familial status, marital status, age, source of income or sexual orientation
312.786.2267
www.jmls.edu/fairhousingcenter/fairhousingclinic.shtml

Lawyers' Committee for Better Housing, Inc.
312.347.7600
www.lcbh.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

Uptown People's Law Center
773.769.1411

IMMIGRATION

AIDS Legal Council of Chicago
Persons with HIV/AIDS
312.427.8990
www.aidslegal.com

Asian Human Services
773.728.2235
www.ahschicago.org

Centro Romero
773.508.5300
www.centroromero.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

Farmworker Advocacy Project
Nursery, landscape and migrant farm workers only
312.347.7600

Latinos Progresando
312.850.0572
www.latinospro.org

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

Midwest Immigrant & Human Rights Center
312.660.1370
www.mihrc.org

Sin Fronteras Law Program
773.836.8383

World Relief – Chicago Immigration Legal Services
773.583.3010
www.worldrelief.org

INSURANCE BENEFITS

AIDS Legal Council of Chicago
Persons with HIV/AIDS
312.427.8990
www.aidslegal.com

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvls.org

INTELLECTUAL PROPERTY

Community Economic Development Law Project
312.939.3638
www.cedlp.org

Lawyers for the Creative Arts
312.649.4111
www.law-arts.org

JUVENILE ABUSE AND NEGLECT

Legal Assistance Foundation of Metropolitan Chicago
312.341.1070
www.lafchicago.org

Northwestern University School of Law Bluhm Legal Clinic Children and Family Justice Center
312.503.0135
www.law.northwestern.edu/cfjc/

JUVENILE OFFENDER

Evanston Community Defender
847.492.1410

Loyola University Civitas Child Law Clinic
312.915.7927
www.luc.edu/schools/law

**Northwestern University
School of Law Bluhm Legal
Clinic Children and Family
Justice Center**
312.503.0135
[www.luc.edu/law/academics/
special/clinic/child_family.shtml](http://www.luc.edu/law/academics/special/clinic/child_family.shtml)

LANDLORD-TENANT

Cabrini Green Legal Aid Clinic
312.266.1345
www.cgla.net

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Chicago Volunteer Legal Services
312.332.1624
www.cvlvs.org

**Chicago-Kent College of Law Advice
Desk for Unrepresented Tenants
and Small Claims Defendants**
312.906.5050
[www.kentlaw.edu/academics/
clinic/advisedesk.html](http://www.kentlaw.edu/academics/clinic/advisedesk.html)

**John Marshall Law School
Fair Housing Legal Clinic**
Represent clients in the Chicago
metropolitan area who have
been denied housing because
of race, color, national origin,
sex, disability, familial status,
marital status, age, source of
income or sexual orientation
312.786.2267
[www.jmls.edu/fairhousingcenter/
fairhousingclinic.shtml](http://www.jmls.edu/fairhousingcenter/fairhousingclinic.shtml)

**Lawyers' Committee for
Better Housing, Inc.**
312.347.7600
www.lcbh.org

**Legal Assistance Foundation
of Metropolitan Chicago**
312.341.1070
www.lafchicago.org

**Loyola University
Community Law Center**
312.915.7830
[www.luc.edu/law/academics/
special/clinic/community.shtml](http://www.luc.edu/law/academics/special/clinic/community.shtml)

Metropolitan Tenants Organization
773.292.4988
www.tenants-rights.org

Uptown People's Law Center
773.769.1411

MEDIATION

Center for Conflict Resolution
312.922.6464
www.ccrchicago.org

PRISONER ISSUES

**Chicago Legal Advocacy for
Incarcerated Mothers (CLAIM)**
Handles family law issues on
behalf of incarcerated mothers
312.675.0911
www.claim-il.org

**DePaul University College
of Law Death Penalty Clinic**
312.362.8294
[www.law.depaul.edu/programs/
juris_doctor/clinical_programs.asp](http://www.law.depaul.edu/programs/juris_doctor/clinical_programs.asp)

John Howard Association
312.782.1901
www.john-howard.org/

**Northwestern University
School of Law, Center on
Wrongful Convictions**
The Center accepts only written
requests for information
312.503.2391
[www.law.northwestern.edu/depts/
clinic/wrongful/newcases.htm](http://www.law.northwestern.edu/depts/clinic/wrongful/newcases.htm)

Uptown People's Law Center
773.769.1411

PUBLIC BENEFITS

AIDS Legal Council of Chicago
Persons with HIV/AIDS
312.427.8990
www.aidslegal.com

**Center for Disability
and Elder Law**
312.908.4463
www.cdel.org

**Chicago Coalition for
the Homeless**
312.435.4548
www.chicagohomeless.org

Chicago Legal Clinic
773.731.1762
www.clclaw.org

Equip for Equality
312.341.0022 *se habla español ASL*
800.537.2632 *voice*
800.610.2779 *TTY toll free*
www.equipforequality.org

**Health and Disability
Advocates**
312.223.9600
www.hdadvocates.org

**Legal Assistance Foundation
of Metropolitan Chicago**
888.893.5327 *Public Benefits hotline*
312.341.1070
www.lafchicago.org

Uptown People's Law Center
773.769.1411

REAL ESTATE CLOSINGS

Chicago Legal Clinic
773.731.1762
www.clclaw.org

**Community Economic
Development Law Project**
312.939.3638
www.cedlp.org

SMALL BUSINESS

**Community Economic
Development Law Project**
312.939.3638
www.cedlp.org

**Loyola University School of Law
Business Law Center Clinic**
312.915.7130
[www.luc.edu/law/academics/
special/clinic/business.shtml](http://www.luc.edu/law/academics/special/clinic/business.shtml)

**Northwestern University
School of Law Small Business
Opportunity Center**
312.503.0321
www.law.northwestern.edu/sboc

**University of Chicago Law
School, Institute for Justice
Clinic on Entrepreneurship**
773.834.3129
www.clinic.ij.org

TAXES

**Center for Economic Progress,
Midwest Tax Clinic**
312.252.0280
www.centerforprogress.org

**Chicago-Kent College of Law
Low-Income Taxpayer Clinic**
312.906.5050
[www.kentlaw.edu/academics/
clinic/tax/](http://www.kentlaw.edu/academics/clinic/tax/)

**Chicago Volunteer
Legal Services**
312.332.1624
www.cvls.org

**Loyola University School
of Law Tax Clinic**
312.915.7839
[www.luc.edu/law/academics/
special/clinic/federal_tax.shtml](http://www.luc.edu/law/academics/special/clinic/federal_tax.shtml)

TORTS AND INSURANCE DEFENSE

Chicago Legal Clinic
773.731.1762
www.clclaw.org

**Chicago Volunteer
Legal Services**
312.332.1624
www.cvls.org

HELP DESKS FOR *Pro Se Litigants*

The Circuit Court of Cook County, in partnership with the Chicago Bar Foundation and a number of nonprofit entities, has a number of programs at or near the Richard J. Daley Center to help pro se litigants (those without an attorney). As detailed below, information and resources are available for a wide variety of legal areas from the Self-Help Web Center, and several other desks offer assistance in specific types of cases.

GENERAL INFORMATION AND ASSISTANCE

Self-Help Web Center

LOCATION: Room 602,
Richard J. Daley Center,
Chicago, IL 60602
HOURS: 8:30 am to 4:30 pm,
Monday through Friday
PHONE: No Phone

The Self-Help Web Center has two Internet enabled computer workstations that give pro se litigants access to user-friendly web-based tools and legal resources created by Illinois Legal Aid Online. Illinois Legal Aid Online (www.illinoislegalaid.org) provides reliable, user-friendly information and resources

regarding legal issues commonly faced by lower-income persons. Legal advice and assistance is not available at the self-help web center, but law students are available to help people utilize the tools and resources. *These web-based resources include:*

- Preparation of Joint Simplified Dissolution of Marriage court forms through interactive software;
- Legal information in 21 areas of law, including instructions for solving common problems; and
- A search tool for free and low-cost legal representation.

DIVORCE AND OTHER DOMESTIC RELATIONS MATTERS

Domestic Relations Self-Help Desk

LOCATION: 30th floor,
Richard J. Daley Center,
Chicago, IL 60602
HOURS: 9:00 am to 1:00 pm,
Monday through Friday
PHONE: 312.738.9200

The Domestic Relations desk offers free legal consultations to low-income people who cannot afford an attorney. The Desk is designed to help people represent

themselves in court on simple family matters and to resolve issues after a divorce order is entered. People should bring any relevant court documents with them. People will be served on a first come, first served basis. No prior appointment is necessary.

GUARDIANSHIPS FOR MINORS

Guardianship Assistance Desk for Minors

LOCATION: 69 W. Washington, Room 1020, Chicago, IL 60602

HOURS:

Appointments

9:00 am to 12:00 pm,
1:00 pm to 4:00 pm,
Monday through Thursday.

Receptionist available

8:30 am to 4:30 pm,
Monday through Friday.

Assistance by appointment only.

PHONE: 312.603.0135

This desk offers assistance for people who are representing themselves in seeking guardianship of a minor. Qualified individuals can meet with court staff who will help prepare the necessary court documents. This desk will help prospective guardians gain guardianship of the person, but not of the estate. The Guardianship Assistance Desk also offers self-help packets for individuals who wish to prepare their own forms. The packets contain necessary forms with instructions on how they should be prepared and explanations on guardianship requirements.

FORECLOSURES AND OTHER CHANCERY COURT MATTERS

Chancery Division Advice Desk

LOCATION: Room 1303, Richard J. Daley Center, Chicago, IL 60602

HOURS: 9:00 am to 12:00 pm, Monday through Friday

PHONE: No Phone

The Chancery Advice Desk assists pro se litigants facing foreclosure on their mortgages as well as other cases they may be facing in the Circuit Court's Chancery Division. If litigants qualify, this desk will also make referrals for appointment of counsel through the Access to Justice Program operated by Chicago Volunteer Legal Services and the CBA. Other than mortgage foreclosures, the subject matter of the cases heard in the Chancery Division includes name changes, partitions, administrative review, and a host of other matters.

DEBT COLLECTION

Collection Self-Help Desk

LOCATION: Room 1401, Richard J. Daley Center, Chicago, IL 60602

HOURS: Monday, Tuesday and Thursday, 9:30 am to 12:30 pm

PHONE: No Phone

This assistance desk provides legal advice and brief services to pro se defendants in proceedings to collect on judgments as well as pro se plaintiffs seeking to collect judgments they have obtained.

EXPUNGEMENT AND SEALING OF CRIMINAL RECORDS

Expungement Pro Se Assistance Desk

LOCATION: Room 1006, Richard J. Daley Center, Chicago, IL 60602

HOURS: 9:00 am to 12:00 pm, Monday, Tuesday and Wednesday

PHONE: No Phone

This Advice Desk helps pro se clients who qualify clear their criminal history by providing information and advice on expungement or sealing of records. The Desk will review applicants' records to determine whether they are eligible for relief, provide legal advice, and, where appropriate, assist applicants with completing the necessary court forms. Clients must sign up for an appointment in Room 1006.

DOMESTIC VIOLENCE — CIVIL

Pro Se Assistance Area — Domestic Violence – District 1 Independent Civil Order of Protection Courtroom

LOCATION: 555 W. Harrison St., Chicago, IL 60607

HOURS: 8:30 am to 4:30 pm Monday through Friday

PHONE: 312.827.2450

District 1 (Chicago) Civil Order of Protection Courtroom hears cases related solely to domestic violence. All Orders granted are civil.

The Office of the Circuit Court Clerk of Cook County manages the Pro Se Assistance Area (PSAA.) The PSAA serves all victims of domestic violence who choose to go 'Pro Se' – to request an order of protection in the Independent Civil Order of Protection Courtroom. Clerk's staff is trained in domestic violence issues and can give referrals, forms and assistance in completing the forms. A simple guide is available to help the pro se petitioner in the completion of the forms. A bilingual Spanish-speaking clerk is available. Staff is not allowed to give legal advice.

Domestic Violence Advocates from several domestic violence agencies are available to offer assistance, help in completing the forms, support in court, referrals, and information on safety issues. Domestic Violence Advocates are not attorneys.

Domestic Violence Legal Clinic (f/k/a as Pro Bono Advocates), located at 555 W. Harrison, Suite 1900, is available for victims of domestic violence who need legal assistance. Attorneys staff the Domestic Violence Legal Clinic (DVLC). Victims of domestic abuse may qualify for assistance from DVLC - dependent on specific federal income guidelines. The clinic is open Monday through Friday.

EVICCTIONS AND OTHER MATTERS FACING DEFENDANTS IN 1ST MUNICIPAL DIVISION

Advice Desk

LOCATION: Room 602,
Richard J. Daley Center,
Chicago, IL 60602
HOURS: 8:30 am to 4:30 pm,
Monday through Friday
PHONE: 312.603.3579

The Advice Desk provides free legal assistance to pro se defendants in municipal court cases; pro se plaintiffs are not eligible for assistance. The Advice Desk is staffed by an attorney, interns and law student volunteers who interview and advise defendants. General legal advice, help with the preparation of court-required documents such as pleadings and motions, and assistance with settlement negotiations are available at the Advice Desk. The desk also provides full representation for qualified litigants in some eviction cases. Help is available on a first come, first served basis, except for disabled persons and senior citizens who call to make an appointment at least 24 hours ahead. To be certain to be seen that day, defendants should arrive between 8:00 and 8:30 am and sign up on the sign-in sheet outside Room 602. Defendants arriving later in the day may see an attorney only if time permits.

SMALL CLAIMS MATTERS

Pro Se Help Desk

LOCATION: Room 602,
Richard J. Daley Center,
Chicago IL 60602
HOURS: 8:30 am to 4:30 pm,
Monday through Friday
PHONE: 312.603.5626

In Pro Se Court (pro se is Latin for “in one’s own behalf”), individuals represent themselves before a judge in cases seeking to recover monetary damages of up to \$1,500. Pro se plaintiffs may visit the Pro Se Help Desk for free assistance throughout their cases in interpreting and filling out court-required documents. Trained staff members also advise pro se plaintiffs and defendants of any required court fees and provide explanations of how to follow the judge’s orders. The staff of the Pro Se Help Desk does not provide legal advice.

Typical cases filed in Pro Se Court involve auto damage, clothing loss or damage, debt collection and tenant/landlord claims. Foreign language interpreters are available upon request. To request an interpreter for a language other than Spanish or Polish, please notify the Pro Se Help Desk at the phone number above prior to your arrival.

GUARDIANSHIP FOR ADULTS

Adult Guardianship Help Desk

LOCATION: Room 1202,
Richard J. Daley Center,
Chicago, IL 60602
HOURS:
9:30 am to 12:30 pm,
Mondays, Thursdays and Fridays;
12:30 pm to 4:30 pm,
Wednesdays.
PHONE: No Phone

The Help Desk offers assistance to Pro Se petitioners (those without an attorney) seeking guardianship of the person for a disabled adult. It offers assistance in understanding the procedure for filing for guardianship. The staff will assist petitioners in filling out forms, but the desk does not offer legal advice. Assistance is for the guardianship of the person only, not of the estate. Petitioners are served on a first come, first served basis.

FEDERAL COURT PRO SE

Federal Court Pro Se Help Desk

LOCATION: 20th Floor,
The Dirksen Building,
219 S. Dearborn St.,
Chicago, IL
HOURS:
9:00 am-2:00 pm
Mondays through Fridays.
Help is available on a first come, first serve basis. Pro se clients should sign in at the Clerk’s Desk for an appointment.

The Help Desk provides pro se litigants assistance with proceedings in the U.S. District Court for the Northern District of IL, Eastern Division. The Help Desk is staffed by an attorney who provides information, advice, referrals and, where appropriate, limited legal assistance to pro se litigants who want to file or have a civil (non-prisoner) case pending in the District Court. The Help Desk attorney will not provide representation to litigants or appear in court. The Help Desk also offers a public access computer where users can access online legal information, forms and resources through Illinois Legal Aid Online at www.illinoislegalaid.org.

GOVERNMENT Agencies

FEDERAL

Citizenship and Immigration Services

10 W. Jackson Blvd.
Suite 600
Chicago, IL 60604
312.385.1500
www.uscis.gov

Department of Health and Human Services

233 N. Michigan Ave.
Suite 1300
Chicago, IL 60601
312.353.5160
www.hhs.gov

Department of Housing and Urban Development

77 W. Jackson Blvd.
26th Floor
Chicago, IL 60604
312.353.5680
www.hud.gov

Department of Labor

200 Constitution Ave., NW
Washington, DC 20210
1.866.4.U.S.A.DOL
www.dol.gov

Department of Justice

950 Pennsylvania Ave., NW
Washington, DC 20530-0001
202.514.2000 *main switchboard*
www.usdoj.gov

Department of Veterans Administration

2122 W. Taylor St.
Chicago, IL 60612
800.827.1000
www.va.gov

Equal Employment Opportunity Commission

500 W. Madison St.
Suite 2800
Chicago, IL 60661
312.353.2713
www.eeoc.gov

Federal Bureau of Investigations

Dirksen Federal Office Building,
Room 905
219 S. Dearborn St.
Chicago, IL 60661
312.431.1333
www.fbi.gov

Federal Bureau of Prisons North Central Regional Office

Gateway Complex Tower II
8th Floor
400 State Ave.
Kansas City, KS 66101
913.621.3939
www.bop.gov

Federal Trade Commission

55 E. Monroe St.
Suite 1860
Chicago, IL 60603
312.960.5634
877.FTC.HELP *for consumer complaints call the Consumer Response Center*
www.ftc.gov

Internal Revenue Service

230 S. Dearborn St.
17th Floor
Chicago, IL 60604
800.829.1040
312.566.4912 or

200 W. Adams
Suite 2400
Chicago, IL 60606
312.886.5171

800.TAX.1040 *taxpayer assistance*
800.TAX.FORM *tax forms and publications are available*
www.irs.ustreas.gov

PASSPORT SERVICES

City Hall

U.S. Passport Program
121 N. LaSalle St.
Room 107
Chicago, IL 60602
312.744.6861
www.chicityclerk.com/licenses/passports.html
Complete passport services,
Mondays through Fridays from
8:00 am until 5:00 pm. Regular
processing 6-8 weeks and
expedited processing 2 weeks.

Kluczynski Federal Building

230 S. Dearborn St.
18th Floor
Chicago, IL 60604
877.487.2778 *automated appointment*
312.341.6020
www.travel.state.gov/passport/about/agencies/agencies_913.html
If you are leaving the U.S. in less than 21 calendar days, or if you are pressed for time on a foreign visa, then you may apply by appointment only, at the Chicago Passport Agency on the 3rd Floor. Call for an appointment. You will need proof of immediate travel (airline time confirmed, airline-generated itinerary, or a travel letter from an employer for employer for business travel).

Richard J. Daley Center

50 W. Washington
Room 1202
Chicago, IL 60602
312.603.6457
www.cookcountyclerkofcourt.org/Community_Resources/passport/passport.htm

SOCIAL SECURITY ADMINISTRATION

Children's Health Insurance Program

877.543.7669
www.insurekidsnow.gov

Medicare

Social Security Administration
77 W. Jackson
Chicago, IL 60604
800.MEDICARE
877.486.2048 *TTY toll free*
www.medicare.gov

Social Security

77 W. Jackson
Room 300
Chicago, IL 60604
800.772.1213
800.325.0778 *TTY toll free*
www.ssa.gov

UNITED STATES COURTS

Bankruptcy Court

Dirksen Building
219 S. Dearborn St.
Chicago, IL 60604
312.435.5694
*You may access all pleadings and orders
for a fee at www.ilnb.uscourts.gov.*

Northern District of Illinois

Dirksen Building
219 S. Dearborn St.
Room 710, 219
Chicago, IL 60604
312.435.5587
www.ilnd.uscourts.gov

Seventh Circuit Court of Appeals

U.S. Court of Appeals
219 S. Dearborn St.
Room 2722
Chicago, IL 60604
312.435.5850
www.ca7.uscourts.gov

Supreme Court of the United States

One First St. N.E.
Washington, DC 20543
202.479.3211
www.supremecourtus.gov

ILLINOIS

Attorney Registration and Disciplinary Commission

One Prudential Plaza
15th Floor
130 E. Randolph Dr.
Chicago, IL 60601
312.565.2600
800.826.8625 *toll free within IL*
www.iardc.org

Governor's Office

207 State House
Springfield, IL 62706
217.782.0244
312.814.2121
888.261.3336 *toll free TTY*
www.illinois.gov/gov

Illinois Appellate Court – First District (Chicago)

First District Clerk's Office
160 N. LaSalle St.
Chicago, IL 60601
312.793.5600
[www.state.il.us/court/
AppellateCourt/default.htm](http://www.state.il.us/court/AppellateCourt/default.htm)

Illinois Attorney General

James R. Thompson Center
13th Floor
100 W. Randolph St.
Chicago, IL 60601
312.814.3000
312.814.3374 *TTY*
www.ag.state.il.us

Illinois Commerce Commission

180 N. La Salle St.
Chicago, IL 60601
800.524.0795
www.icc.illinois.gov

Illinois Department of Aging

Michael A. Bilandic Building
(also known as the State of
Illinois Building)
160 N. LaSalle St.
Suite N-700
Chicago, IL 60601
312.814.2630
www.state.il.us/aging

Illinois Department of Children and Family Services

CHILD ABUSE HOTLINE:
800.25ABUSE *toll free within IL*
217.524.2029 *outside IL*
800.358.5117 *toll free TTY*

ADMINISTRATIVE OFFICES:

James R. Thompson Center
6th Floor
100 W. Randolph St.
Chicago, IL 60601
312.814.6800
www.state.il.us/dcfs

Illinois Department of Corrections

James R. Thompson Center
100 W. Randolph St.
Chicago, IL 60601
217.522.2666 ext. 2008
www.idoc.state.il.us

Illinois Department of Employment Security

33 S. State St.
Chicago, IL 60603
312.793.5700
www.ides.state.il.us

Illinois Department of Healthcare and Family Services

401 S. Clinton Ave.
Chicago, IL 60607
312.793.4706
312.793.4131
800.252.8635 *toll free*
312.793.5111 *TTY*
www.hfs.illinois.gov

Illinois Department of Human Rights

James R. Thompson Center
Suite 10-100
100 W. Randolph St.
Chicago, IL 60601
312.814.6200
www.state.il.us/dhr

Illinois Department of Labor

160 N. LaSalle St.
Suite C-1300
Chicago, IL 60601
312.793.2800
www.state.il.us/agency/idol

Illinois Department of Professional Regulation

James R. Thompson Center
Suite 9-300
100 W. Randolph St.
Chicago, IL 60601
312.814.4500
www.dpr.state.il.us

Illinois Department of Public Health

160 N. LaSalle St.
Chicago, IL 60601
312.814.2608
www.idph.state.il.us

Illinois Department of Revenue

James R. Thompson Center
Lower Level
100 W. Randolph St.
Chicago, IL 60601
312.814.5232
www.revenue.state.il.us

Illinois Secretary of State

17 N. State St.
Suite 1200
Chicago, IL 60602
312.793.3862
800.252.8980 *toll free*
www.sos.state.il.us

Illinois Supreme Court

[www.state.il.us/court/
SupremeCourt/default.htm](http://www.state.il.us/court/SupremeCourt/default.htm)

CLERK'S OFFICE IN SPRINGFIELD

Supreme Court Building
Springfield, IL 62701
217.782.2035
217.524.8132 *TDD*

CLERK'S OFFICE IN CHICAGO

State of Illinois Building
160 N. LaSalle St.
Chicago, IL 60601
312.793.1332
312.793.6185 *TDD*

**Office of State Appellate Defender
- First Judicial District (Chicago)**

203 N. LaSalle St.
24th Floor
Chicago, IL 60601
312.814.5472
www.state.il.us/defender

Office of State Guardian

P.O. Box 7009
Hines, IL 60141
708.338.7500
866.274.8023 *toll free in IL*
www.gac.state.il.us/osg/

COOK COUNTY

www.co.cook.il.us/index.php

Circuit Court of Cook County

www.cookcountycourt.org

**Clerk of the Circuit Court
of Cook County**

[www.cookcountyclerk
ofcourt.org](http://www.cookcountyclerkofcourt.org)

ADMINISTRATIVE REVIEW

Office of the Clerk, Law
Division-Tax & Miscellaneous
Richard J. Daley Center
Room 801
Chicago, IL 60602
312.603.5401

ADOPTIONS

Office of the Clerk, County Division
Richard J. Daley Center
Room 1202
Chicago, IL 60602
312.603.5516
Files cannot be accessed
without court order.

ANNULMENT

Office of the Clerk, Domestic
Relations Division
Richard J. Daley Center
Room 802
Chicago, IL 60602
312.603.6300

BUILDING COURT FILES

Municipal Department
First District
Richard J. Daley Center
Room 601
Chicago, IL 60602
312.603.5145
312.603.5116

*For cases that are not yet in court, go
to Room 602 or call 312.603.7696.*

CIVIL SUITS, SPECIAL PRO SE

CLAIMS BRANCH, UP TO \$2,500
Richard J. Daley Center
Room 602
Chicago, IL 60602
312.603.5626

CIVIL SUITS FOR LESS THAN \$30,000

Office of the Clerk,
Municipal Department
Richard J. Daley Center
Room 601
Chicago, IL 60602
312.603.5145
312.603.5116
312.603.5116 *file information*

CIVIL SUITS FOR MORE THAN \$30,000

Office of the Clerk, Law Division
Richard J. Daley Center
Room 801
Chicago, IL 60602
312.603.5401
312.603.6930

DECEDENTS' ESTATES

Office of the Clerk,
Probate Division
Richard J. Daley Center
Room 1202
Chicago, IL 60602
312.603.6441

DIVORCE

Office of the Clerk,
Domestic Relations Division
Richard J. Daley Center
Room 802
Chicago, IL 60602
312.603.6300

For file information call

312.603.5262 or 312.603.6228

EVICTION

Forcible Detainer
Office of the Clerk,
Municipal Division
Richard J. Daley Center
Room 601
Chicago, IL 60602
312.603.5145
312.603.5116

FORECLOSURE

Office of the Clerk,
Chancery Division
Richard J. Daley Center
Room 802
Chicago, IL 60602
312.603.5133

GUARDIANSHIPS OF DISABLED

ADULTS AND MINORS
Office of the Clerk,
Probate Division
Richard J. Daley Center
Room 1202
Chicago, IL 60602
312.603.6470

JUVENILE COURT

1100 S. Hamilton
Chicago, IL 60612
312.433.7105

NAME CHANGE

Office of the Clerk,
Chancery Division
Richard J. Daley Center
Room 802,
Chicago, IL 60602
312.603.5133

PARENTAGE FILES

Clerk of the Court,
Domestic Relations Division
28 N. Clark St.
2nd Floor
312.345.4015

TRAFFIC COURT

Richard J. Daley Center
Lower Level
50 W. Washington Blvd.
Chicago, IL 60602
312.603.2600
www.cookcountycourt.org/traffic_court

Cook County Assessor

County Building
Room 301
118 N. Clark St.
Chicago, IL 60602
312.433.7550
www.cookcountyassessor.com

Cook County Clerk's Office

County Building
Lower Level
118 N. Clark St.
Chicago, IL 60602
312.603.5656
www.cookctyclerk.com

Cook County Court Reporters

69 W. Washington Blvd.
Room 900
Chicago, IL 60602
312.603.8405
www.cookcountyclerkofcourt.org

Cook County Sheriff

Richard J. Daley Center
Room 704
50 W. Washington
Chicago, IL 60601
312.603.4242
www.cookcountysheriff.org

To find out if documents placed for service have been served, call
312.603.4922.

For service in eviction cases, call
312.603.3356 or 312.5603.3357.

To get costs for service of process, call
312.603.3991.

You must know the address where service will be made.

Cook County State's Attorney

Richard J. Daley Center,
Room 500
50 W. Washington
Chicago, IL 60602
312.603.5440 or

Criminal Court Building,
Room 11D54
2650 S. California Ave.
Chicago, IL 60608
773.869.2700
www.statesattorney.org

Child Support Enforcement Division

28 N. Clark St.
Suite 300
Chicago, IL 60602
312.345.2200
312.345.2201 *TDD*
www.saokids.org

Consumer Fraud Division

69 W. Washington
Suite 700
Chicago, IL 60602
312.603.8700

Domestic Violence Division

555 W. Harrison
Chicago, IL 60606
312.325.9220

Mental Health

69 W. Washington
7th Floor
Chicago, IL 60602
312.603.8649
312.603.8606 *TDD*

Seniors and Persons with Disabilities Division

69 W. Washington
7th Floor
Chicago, IL 60602
312.603.8686 *senior hotline*

Cook County Treasurer's Office

County Building
Room 112
118 N. Clark St.
Chicago, IL 60602
312.443.5100
www.cookcountytreasurer.com

Department of Supportive Services

69 W. Washington
Suite 818
Chicago, IL 60602
312.603.0550
www.co.cook.il.us
Court-appointed child custody evaluators, adoption investigations and emergency interveners.

Office of the Cook County Public Guardian:

www.publicguardian.org

Adult Guardianship/Domestic Relations Division

69 W. Washington,
18th Floor
Chicago, IL 60602
312.603.0800

Juvenile Division

2245 W. Ogden Ave.
Chicago, IL 60612
312.433.4300

Office of the Public Defender

69 W. Washington
Suite 1600
Chicago, IL 60602
312.603.0600
www.co.cook.il.us/agencyDetail.php?pAgencyID=18

CITY OF CHICAGO

www.cityofchicago.org

Building Code Violations

City Hall Building,
Room 501
121 N. LaSalle St.
Chicago, IL 60602
312.744.3400

Chicago Department of Health

333 S. State St.
Suite 200
Chicago, IL 60604
312.747.9884
Records of births within the last 90 days and deaths that occurred in Chicago.

Department of Consumer Services

121 N. LaSalle St.
Room 808
Chicago, IL 60602
312.744.4006

Department of Human Services

1615 W. Chicago Ave.
Chicago, IL 60622
312.746.8545

Dial 311 for emergency services.

OTHER Resources

CHILD ABUSE OR NEGLECT

Illinois Department of
Children and Family Services,
Child Abuse Hotline
800.252.2873
www.state.il.us/dcfs

CHILD SUPPORT

Cook County State's Attorney's
Office, Child Support Enforcement
312.345.2200
www.saokids.org

Illinois Child Support Helpline
800.447.4278

Illinois Child Support Enforcement,
State Disbursement Unit
877.225.7077

Illinois Department of Healthcare
and Family Services, Child
Support Enforcement
800.447.4278

CIVIL RIGHTS

Chicago Commission on
Human Relations
312.744.4111
www.ci.chi.il.us/HumanRelations

Chicago Police Department,
Civil Rights Section
312.745.5827

Cook County Commission
on Human Rights
312.603.1100
www.kentlaw.edu/cookcchr

Illinois Department of
Human Rights
312.814.6200
www.state.il.us/dhr

CONSUMER COMPLAINTS

City of Chicago, Department
of Consumer Services
312.744.4006
www.ci.chi.il.us/ConsumerServices

Cook County States Attorney,
Consumer Fraud Division
312.603.8700
[www.statesattorney.org/aweb/
confhome.htm](http://www.statesattorney.org/aweb/confhome.htm)

Illinois Attorney General,
Consumer Protection Division
312.814.3580

CONSUMER FRAUD HOTLINE:
800.386.5483
[www.ag.state.il.us/consumer/
consumer.htm](http://www.ag.state.il.us/consumer/consumer.htm)

CRIME VICTIMS

Illinois Attorney General, Crime
Victim's Assistance Line
800.228.3368
www.ag.state.il.us

Illinois Attorney General, Crime
Victim's Compensation
312.814.2581
www.ag.state.il.us

DISABLED PERSONS

City of Chicago, Mayor's Office
for People with Disabilities
312.744.6673
www.ci.chi.il.us/Disabilities

Illinois Attorney General's Office
800.814.3312

DISABILITY RIGHTS BUREAU:
312.814.5684
312.844.3374 *TTY*

EMPLOYMENT DISCRIMINATION

Illinois Department of
Human Rights
312.814.6200
www.state.il.us/dhr

U.S. Equal Employment
Opportunity Commission
312.353.2713
www.eeoc.gov

FAIR HOUSING DISCRIMINATION

Chicago Commission on
Human Relations
312.744.2852

Illinois Department of
Human Rights
312.814.6200
www.state.il.us/dhr/

FOOD STAMPS

Illinois Department of
Human Services
800.843.6154
www.dhs.state.il.us

GUARDIANSHIP

Illinois Guardianship &
Advocacy Commission,
Office of State Guardian
866.274.8023
www.gac.state.il.us

Office of the Cook County
Public Guardian
312.603.0800
www.publicguardian.org

PROFESSIONAL REGULATION

Attorney Registration and
Discipline Commission of the
Supreme Court of Illinois
312.565.2600
800.826.8625 *toll free*
www.iardc.org

Illinois Department of
Professional Regulation
312.814.4500
800.826.8625 *toll free inside IL*
www.idfpr.com

SENIOR CITIZENS

City of Chicago, Department
on Aging
312.744.4016
www.ci.chi.il.us/Aging

Illinois Department on
Aging, Senior Helpline
800.252.8966

SMALL CLAIMS COURT

Cook County Pro Se Desk
312-603-5626

SOCIAL SECURITY AND MEDICARE

U.S. Social Security Administration
800.772.1213
www.ssa.gov

COOK COUNTY LAW LIBRARY

LOCATION: 29th Floor,
Richard J. Daley Center,
Chicago, IL 60602
HOURS: 8:30 am to 4:30 pm
PHONE: 312.603.5423
The Cook County Law Library offers access to a wide range of legal resources for attorneys and pro se litigants.

NOTARY PUBLIC AT THE BOND DESK

LOCATION: 12th Floor,
Richard J. Daley Center,
Chicago, IL 60602
HOURS: 9:00 am to 3:00 pm
Pro se litigants can get court forms notarized here. Notarization costs \$1.00 and requires a driver's license or state ID.

CHILD ADVOCACY ROOM

The Rhoda Bresler
Children's Room
LOCATION: Room 1309
Richard J. Daley Center
Chicago, IL 60602
HOURS: 8:45 am to 4:15 pm,
Monday through Friday
PHONE: 312.603.6252

The Circuit Court of Cook County's Children's Advocacy Rooms are safe and nurturing environments where children may stay while their parents or guardians attend court proceedings in eight Circuit Court locations. Designed as friendly, child-centered sites, the Children's Advocacy Rooms are intended to spare children from exposure to the stressful, emotionally charged atmosphere of a courtroom. In the Children's Advocacy Rooms, children are supervised in cheerfully decorated areas by trained, professional staff with assistance from volunteers and interns. Games, books, toys, arts and crafts and other appropriate materials selected to meet a wide range of needs are offered.

LEGAL SERVICE AGENCIES *Outside Cook County*

Free or low cost legal assistance is also available outside Cook County. In parts of central and southern Illinois, contact Land of Lincoln Legal Services Foundation, Inc. at 1.877.342.7891. See below for a list of counties served and hotline hours. In parts of central and northern Illinois, contact Prairie State Legal Services, Inc. at 815.965.2134.

SEE BELOW FOR A LIST OF COUNTIES SERVED AND HOTLINE HOURS:

Residents of DuPage County can contact DuPage Legal Aid Services at 630.653.6212. Will County residents should contact Will County Legal Assistance Foundation at 815.727.5123.

WILL COUNTY HOTLINE HOURS:
Monday-Friday 9:05-11:45 and
1:05-2:00 pm

LAND OF LINCOLN SERVICE AREA INCLUDES THE FOLLOWING COUNTIES:

Adams, Alexander, Bond, Calhoun, Cass, Champaign, Christian, Clark, Clay, Clinton, Coles, Crawford, Cumberland, De Witt, Douglas, Edgar, Edwards, Effingham, Fayette, Ford, Franklin, Gallatin, Greene, Hamilton, Hancock, Hardin, Jackson, Jasper, Jefferson, Jersey, Johnson, Lawrence, Logan, Macon, Macoupin, Madison, Marion, Massac, Mason, Menard, Monroe, Montgomery, Morgan, Moultrie, Perry, Platt, Pike, Pope, Pulaski, Randolph, Richland, Saline, Sangamon, Scott, Schuyler, Shelby, St. Clair, Wabash, Washington, Wayne, White, Williamson, Union, Vermillion.

PHONE: 877.342.7891

HOTLINE HOURS: Monday-Friday, 9:00 am ~ 1:30 pm
www.lollaf.org

PRAIRIE STATE SERVICE AREA INCLUDES THE FOLLOWING COUNTIES:

Boone, Bureau, Carroll, DeKalb, DuPage, Fulton, Grundy, Henderson, Henry, Iroquois, JoDaviess, Kane, Kankakee, Kendall, Knox, Lake, LaSalle, Lee, Livingston, McHenry, McLean, Marshal, McDonough, Mercer, Ogle, Peoria, Putnam, Rock Island, Stark, Stephenson, Tazewell, Warren, Whiteside, Winnebago, Woodford.

PHONE: 815.965.2134

HOTLINE HOURS: Monday-Friday, 9:05 am ~ 11:45 am and 1:05 pm ~ 4:00 pm
www.pslegal.org

OTHER RESOURCES

Outside Cook County

DUPAGE COUNTY

www.co.dupage.il.us

Circuit Court of DuPage County

Court Administrator
18th Judicial Circuit Court
505 N. County Farm Rd.
Room 2015
Wheaton, IL 60187
630.407.8904
www.co.dupage.il.us/circuitcourt

Clerk of the Circuit Court of DuPage County

Judicial Office Facility
505 County Farm Rd.
Wheaton, IL 60187
630.407.8700
www.co.dupage.il.us/courtclerk

DuPage County Bar Association

126 S. County Farm Rd.
Wheaton, IL 60187
630.653.7779
www.dcba.org

DuPage County Public Defender

503 N. County Farm Rd.
1st Floor,
Wheaton, IL 60187
630.407.8300
[www.co.dupage.il.us/pubdef/
index.cfm](http://www.co.dupage.il.us/pubdef/index.cfm)

DuPage County Sheriff

501 N. County Farm Rd.
Wheaton, IL 60187
630.407.2400
www.co.dupage.il.us/sheriff

DuPage County State's Attorney

503 N. County Farm Rd.
Wheaton, IL 60187
630.407.8000
630.510.3611
www.co.dupage.il.us/statesattorney

LAKE COUNTY

www.co.lake.il.us

Circuit Court of Lake County

18 N. County St.
Waukegan, IL 60085
847.377.3600
847.360.2975 *TDD*
www.19thcircuitcourt.state.il.us

Clerk of the Circuit Court of Lake County

18 N. County St.
Waukegan, IL 60085
847.377.3380
www.co.lake.il.us/cirelk

Lake County Bar Association

7 N. County St.
Waukegan, IL 60085
847.244.3148
www.lakebar.org

Lake County Public Defender

15 S. County St.
Waukegan, IL 60085
847.377.3360
www.co.lake.il.us/pubdef

Lake County Sheriff

25 S. Martin Luther King Jr. Ave.
Waukegan, IL 60085
847.377.4000
www.co.lake.il.us/sheriff

Lake County State's Attorney

18 N. County St.
Waukegan, IL 60085
847.377.3000
www.co.lake.il.us/statesattorney

WILL COUNTY

www.willcountyillinois.com

Circuit Court of Will County

14 W. Jefferson St.
Joliet, IL 60432
815.727.8540
www.willcountycourts.com

Clerk of the Circuit Court of Will County

The Office of the Circuit Clerk
14 W. Jefferson St.
Joliet, IL 60432
815.727.8592
www.willcountycircuitcourt.com

Will County Bar Association

63 W. Jefferson St.
Suite 202
Joliet, IL 60432
815.726.0383
www.willcountybar.com

Will County Public Defender

58 E. Clinton St.
Joliet, IL 60432
815.727.8666
www.willcountyillinois.com

Will County Sheriff

14 W. Jefferson St.
Joliet, IL 60432
815.727.8892
815.727.8895
www.willcosheriff.org

Will County State's Attorney

121 N. Chicago St.
Joliet, IL 60432
815.727.8453
[www.willcountyillinois.com/
statesatty/sahome.htm](http://www.willcountyillinois.com/statesatty/sahome.htm)