



Friday, Sept 24, 2010  
10:00 AM-12:00 PM  
Park Ridge County Club  
636 N Prospect Ave., Park Ridge, IL 60068

## AGENDA

- |  |                    |
|--|--------------------|
| <b>I. Welcome &amp; Introductions</b>                          | <b>10:00-10:05</b> |
| <b>II. Approval of Meeting Minutes</b>                         | <b>10:05-10:10</b> |
| <b>III. Treasurer's Report – Mike Wasserberg</b>               | <b>10:10-10:20</b> |
| A. Finance Committee. Update                                   |                    |
| B. Aug 2010 Financials   |                    |
| <b>IV. Director's Report – Jennifer Hill</b>                   | <b>10:20-10:30</b> |
| A. NOFA Updates  |                    |
| <b>V. Committee Reports</b>                                    |                    |
| A. Executive Committee – Jose Alvarez                          | <b>10:30-10:35</b> |
| B. Resource Development Committee – Paul Selden                | <b>10:35-10:40</b> |
| C. Homelessness Prevention – Dennis Condon                     | <b>10:40-10:45</b> |
| D. HMIS Committee – Ken Schmitt                                | <b>10:45-10:50</b> |
| E. Continuum of Care Development – Sue Shimon                  | <b>10:50-11:10</b> |
| F. Project Review and Prioritization – B. McManaman/K. Nickele | <b>11:10-11:15</b> |
| G. Outcome Evaluation – Courtney Suchor                        | <b>11:15-11:20</b> |
| H. Governance – Dennis Condon                                  | <i>No report</i>   |
| I. Chronic Homelessness – Khen Nickele                         | <b>11:20-11:35</b> |
| J. Rapid Re-Housing – Mike/Lynda/Todd                          | <b>11:35-11:40</b> |
| <b>VI. Other Reports</b>                                       |                    |
| A. Regional Roundtable – Jennifer Hill                         | <b>11:40-11:45</b> |
| B. Discharge Planning  | <i>No report</i>   |
| C. Cook County – Ericka Branch                                 | <i>No report</i>   |
| <b>VII. Local Council Reports</b>                              | <b>11:45-12:00</b> |
| A. South – Courtney Suchor/Pat Rodgers                         |                    |
| B. West – Teri Curran/Lynda Schueler                           |                    |
| C. North – Tracy Banks/Todd Stull                              |                    |
| <b>VIII. Old Business</b>                                      |                    |
| <b>IX. New Business</b>  |                    |
| <b>X. Adjournment</b>  |                    |

The next meeting of the Board of Directors is tentatively scheduled to be replaced by a board retreat on **Friday, Sep 24, 2010**. Details TBA.

# **ALLIANCE TO END HOMELESSNESS IN SUBURBAN COOK COUNTY BOARD MINUTES FOR 8/27/2010**

## **I. Welcome & Introductions**

Bill Baxter from Veterans Affairs (VA) described a current VA needs assessment to encourage collaboration between VA and community providers. He will send PowerPoint slides to Jennifer Hill with the national and local results. The VA Notice of Funding Availability (NOFA) will come out this fall for money to fund a program resembling the Homelessness Prevention and Rapid Re-Housing Program (HPRP).

## **II. Approval of Meeting Minutes**

Mike Wasserberg moved to approve the Alliance to End Homelessness in Suburban Cook County (Alliance) board meeting minutes from July 2010. Dennis Condon seconded the motion. No discussion was needed. The minutes were approved by unanimous voice vote.

## **III. Treasurer's Report**

Mike Wasserberg thanked Tom Galassini, Jennifer Hill, Sharon King, and members of the finance committee for keeping the Alliance in good financial health. Mike Wasserberg moved to accept the treasurer's report. Eileen Higgins seconded. No discussion was needed. The report was approved by unanimous voice vote. It was noted that the Alliance's new, higher interest rate on its line of credit will take effect on September 1, 2010.

## **IV. Director's Report**

Jennifer Hill announced that Hallan Hanson is the new Alliance Program Coordinator. Hallie will work on the point-in-time unsheltered and sheltered homeless count, become a HEARTH Act expert, and work on special initiatives. Hallie was an undergraduate at Vassar, received a Masters in Public Policy from the University of Michigan, and studied water usage in Brazil.

The new board term starts this month. Jennifer noted that eleven new board members joined the Alliance this year. All board members will receive board orientation folders, including an updated board directory, list of committees, and calendar. She encouraged committee involvement and reminded members to check the Alliance web page regularly.

Jennifer asked for two resolutions. First, she requested that the Executive Director and Office Manager of the Alliance be allowed to submit modification agreements for the HPRP program for the three year funding cycle. Paul Selden moved as such and Patrick seconded it. No discussion was required. The resolution passed with a unanimous voice vote. Second, Jennifer requested that, as Jose Alvarez is duly elected chair of the Alliance, and that Jennifer Hill is the Alliance Executive Director, they should be allowed to sign off on renewing the Alliance's \$100,000 line of credit with Harris Bank. Both the Finance and Executive Committee

recommended this resolution. Further, the interest rate increased on the credit line by 1.125%. The new interest rate will be Prime + 3.125%. Paul Selden moved as such and Mike Wasserberg seconded it. The resolution passed with a unanimous voice vote.

## **V. Committee Reports**

**Executive Committee** – Dennis Condon reported the committee’s recent discussion about reallocating some funding awards. New Foundation Center and the Alliance would voluntarily free up approximately \$60,000 for the expansion of Alliance permanent supportive housing. Jennifer said the request for proposal (RFP) for this reallocation would be issued on 8/29/10. Discussion occurred about the difficulty to inform some agencies about this RFP. Could Ericka Branch at Cook County help us get the word out because the County may have a bigger mailing list than the Alliance? Ericka Branch stated Cook County could help through putting information on the County website. Some members wondered if non-Alliance agencies would or should be eligible for the RFP. It was noted that the Executive Committee decided to open the RFP to any agency interested. Jennifer reminded members that we do a Continuum orientation each February or March, and some new applicants would not have the benefit of this information, but there are always interested new agencies reaching out to the Alliance to learn more about available funding, and growing our membership is a year-round endeavor.

**Resource Development** – Paul Selden reported that the Alliance has a grants calendar and prototypical grant application done. In addition, immediately prior to the next Alliance board meeting, a fundraising breakfast will be held at the Park Ridge Country Club. All board members are expected to attend. Strategies will be discussed to raise \$20,000 for the Alliance.

**Homeless Prevention** – Dennis Condon reported that the committee has recently been discussing how to help HPRP money get quickly to agencies and then clients. This committee recommended that up to \$3500 in retirement assets be exempted from assets calculations for HPRP. Paul Selden moved for this resolution, and Tracy Banks seconded it. It was noted that other public programs may exempt \$2,000 in assets for individuals and \$3,000 for families. The resolution passed with a unanimous voice vote.

**Homeless Management Information System (HMIS)** – Ken Schmitt reported that this committee needs members who are not necessarily board members. Many committee meetings are held via Webinar. The last committee meeting reviewed how the Alliance may consult for the Chicago continuum. Jennifer Hill reported that the city of Chicago wants to be freed from help desk duties to work on configuration and infrastructure. The Chicago Alliance will then pick up help desk, training and technical assistance duties. Whether the Alliance will be paid for this consulting is unclear. Peggy Troyer announced the upgrade to ServicePoint 5.2 on September 17. On Wednesday September 1, a mandatory user group meeting via Webinar will occur. Then on either September 9 and 10, agencies must attend a training at Robert Morris University. New

user trainings can be coordinated through Peggy. Terry McCullough suggested that it would be very useful if the Regional Education Liaisons would enter data into HMIS.

**Continuum of Care Development** – Sue Shimon asked for new members to join the committee to further diversify the committee. This committee is planning an October 22 strategic planning retreat. Sue then reviewed and asked for member discussion on the Federal Plan to End Homelessness. It was noted that: access to stable and affordable housing is critical; the last 5 year outcomes of ending homelessness would be nice to know; the recent health care reform should be paired up with health related objectives, especially integration of medical homes’ implementation; SOAR trainings (to increase access to Social Security disability benefits) are important; Washington needs to implement this plan across federal agencies; and Washington needs a plan to fund these ideas.

**Project Review and Prioritization** – Brian McManaman passed around a sign-up for this committee. He noted that the committee followed up on the Bethel Human Resources Page One Permanent Housing project and felt they were making significant progress despite being somewhat behind schedule.

**Outcome Evaluation** – This committee has divided up parts of the existing Alliance Outcome Evaluation tool for writing up narratives to be discussed at the next committee meeting.

**Governance** – Dennis Condon reported that this committee will be examining issues brought up at last strategic retreat/organizational assessment.

**Chronic** – Khen Nickele reported that this committee meets mostly via phone. Frustration was expressed about how Illinois human service funding has been cut, especially cuts in funding for homeless clients exiting state psychiatric facilities.

**Rapid Re-Housing** – Todd Stull reported that Journeys from PADS to HOPE and Connections for the Homeless are partnering. Dennis Condon moved to approve a formal partnership between the Alliance and these two agencies. Cynthia Schilsky seconded the motion. A voice vote approved the motion with Paul Selden and Todd Stull abstaining. Mike Wasserberg noted that in the south suburbs the biggest bottleneck in the process has been finding landlords.

## **VI. Other Reports**

**Regional Roundtable** – No report.

**Discharge Planning** – This committee has focused on city issues so far and is asking for more suburban involvement. Also, the committee wants to conduct a provider survey to discuss experiences with discharge planning but may instead draw that information from HMIS.

**Cook County Update** – Members wondered if additional staffing is possible at the Prevention Call Center. Ericka Branch reported that this is currently under discussion. She noted that she

needs modification agreements as soon as possible. In addition, she will be conducting monitoring on various programs soon. She reported that a remote monitoring of West and South PADS for HPRP is scheduled.

## **VII. Local Council Reports**

South – Housing Action Illinois hosted a listening session in conjunction with this month's south council meeting.

West – A legislative breakfast is being planned and a school liaison will attend and present at the next meeting.

North – The last meeting was at the Skokie Department of Human Services office. Afterwards, the training on the rights of homeless students was well attended.

## **VIII. Old Business – None**

## **IX. New Business**

The HUD peer-to-peer conference is coming up September 21-22.

## **X. Adjournment**

Respectfully submitted,

Todd Stull, Alliance Secretary

August 27, 2010 Voting Members Present:

Jose	Alvarez <b>Chair</b>	Town of Cicero
Tracy	Banks <b>CBSA Co-Chair AHAND</b>	The Center of Concern
Bill	Baxter	Hines V A Hospital
Tom	Bookler	So Suburban Homeless Ed Liaison
Dennis	Condon <b>Past Chair</b>	Community Representative
Theresa	Curran <b>CBSA Co-Chair WSCH</b>	Pillars
Tom	Galassini	United Way of Metro Chicago
Marvin	Gorss	West Suburban Landlords Assoc.
Eileen	Higgins	Catholic Charities
Elisabeth	Houston	Shriver National Cntr on Poverty Law
Ron	Jordan	CEDA Northwest
Terry	McCullough	Thornton Township
Brian	McManaman	Emergency Fund
Khen	Nickele	IDHS-DMH
Debbie	Pavick	Thresholds
Rev. John	Rice	Bethel Community Facility
Patrick	Rodgers <b>CBSA Co-Chair SSCH</b>	Social Security Administration
Eric	Rubenstein	Single Room Housing Assistance Corp.
Cynthia	Schilsky	Community Representative
Lynda	Schueler <b>CBSA Co-Chair WSCH</b>	West Suburban PADS
Paul	Selden <b>Vice Chair</b>	Connections for the Homeless
Steve	Skilbeck	So Suburban Council on Homelessness
Armando	Smith	Vital Bridges
Todd	Stull <b>Secretary/CBSA Co-Chair AHAND</b>	Journeys from PADS to HOPE
Courtney	Suchor <b>CBSA Co-Chair SSCH</b>	Sanctuary/SS Family Shelter
Pamela	Ward	IL Dept of Corrections
Mike	Wasserberg <b>Treasurer</b>	South Suburban PADS
Diane	Wolak-Green	Housing Authority of Cook County
Jennifer	Wood	YMCA Network

Voting Members NOT Present:

Hugh	Brady	NAMI Barrington Area
Sol	Flores	La Casa Norte
Scott	Jensen	Community Representative
Larry	McClellan	South of Chicago, Inc.
Richard	Nichols Jr	Journeys from PADS to HOPE

Other Members Present:

Hallan	Hanson	Alliance
Jeremy	Heyboer	Alliance
Jennifer	Hill	Alliance
Sharon	King	Alliance
Robert	Moore	The Salvation Army
Ken	Schmitt	YMCA Network
Sue	Shimon	New Foundation Center, Inc.
Peggy	Troyer	Alliance
Gloria	Wright	Catholic Charities

**Alliance to End Homelessness in Suburban Cook County**  
**Statement of Financial Position**  
As of August 31, 2010

	<u>Aug 31, 10</u>	<u>Aug 31, 09</u>	<u>\$ Change</u>
<b>ASSETS</b>			
<b>Current Assets</b>			
<b>Checking/Savings</b>			
Checking at Harris N. A.			
Unrestricted	22,211.45	13,531.99	8,679.46
<b>Total Checking at Harris N. A.</b>	<u>22,211.45</u>	<u>13,531.99</u>	<u>8,679.46</u>
PayPal	960.47	660.52	299.95
<b>Total Checking/Savings</b>	<u>23,171.92</u>	<u>14,192.51</u>	<u>8,979.41</u>
<b>Accounts Receivable</b>			
1100 - Accounts Receivable	205,030.51	86,843.84	118,186.67
<b>Total Accounts Receivable</b>	<u>205,030.51</u>	<u>86,843.84</u>	<u>118,186.67</u>
<b>Other Current Assets</b>			
1400 - Prepaid Expenses	858.96	1,200.00	-341.04
1440 - Security Deposit	872.29	872.29	0.00
<b>Total Other Current Assets</b>	<u>1,731.25</u>	<u>2,072.29</u>	<u>-341.04</u>
<b>Total Current Assets</b>	229,933.68	103,108.64	126,825.04
<b>Fixed Assets</b>			
1500 - Property and Equipment	29,746.85	23,793.85	5,953.00
1900 - Accum. Depreciation - Prop&Eq	-14,235.60	-9,184.33	-5,051.27
<b>Total Fixed Assets</b>	<u>15,511.25</u>	<u>14,609.52</u>	<u>901.73</u>
<b>TOTAL ASSETS</b>	<u><u>245,444.93</u></u>	<u><u>117,718.16</u></u>	<u><u>127,726.77</u></u>
<b>LIABILITIES &amp; EQUITY</b>			
<b>Liabilities</b>			
<b>Current Liabilities</b>			
<b>Accounts Payable</b>			
2000 - Accounts Payable	87,749.31	0.00	87,749.31
<b>Total Accounts Payable</b>	<u>87,749.31</u>	<u>0.00</u>	<u>87,749.31</u>
<b>Credit Cards</b>			
2020 - CitiBank	1,832.15	2,839.57	-1,007.42
<b>Total Credit Cards</b>	<u>1,832.15</u>	<u>2,839.57</u>	<u>-1,007.42</u>
<b>Other Current Liabilities</b>			
<b>Payroll Liabilities</b>			
2330 - Federal Payroll Taxes Payable			
2335 - Medicare Payable EE	260.96	238.95	22.01
2336 - Medicare Payable ER	261.01	239.00	22.01
2337 - FICA Payable EE	1,114.50	1,020.42	94.08
2338 - FICA Payable ER	1,115.86	1,021.78	94.08
2330 - Federal Payroll Taxes Payable - Other	1,183.33	944.33	239.00
<b>Total 2330 - Federal Payroll Taxes Payable</b>	<u>3,935.66</u>	<u>3,464.48</u>	<u>471.18</u>

**Alliance to End Homelessness in Suburban Cook County**  
**Statement of Financial Position**  
As of August 31, 2010

	<u>Aug 31, 10</u>	<u>Aug 31, 09</u>	<u>\$ Change</u>
2350 - State Payroll Taxes Payable	519.29	443.76	75.53
2360 - SUTA Payable	45.33	0.00	45.33
<b>Total Payroll Liabilities</b>	<u>4,500.28</u>	<u>3,908.24</u>	<u>592.04</u>
<b>Total Other Current Liabilities</b>	<u>4,500.28</u>	<u>3,908.24</u>	<u>592.04</u>
<b>Total Current Liabilities</b>	<u>94,081.74</u>	<u>6,747.81</u>	<u>87,333.93</u>
<b>Total Liabilities</b>	94,081.74	6,747.81	87,333.93
<b>Equity</b>			
Unrestricted Net Asset	109,467.28	99,860.57	9,606.71
Net Income	41,895.91	11,109.78	30,786.13
<b>Total Equity</b>	<u>151,363.19</u>	<u>110,970.35</u>	<u>40,392.84</u>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<u><u>245,444.93</u></u>	<u><u>117,718.16</u></u>	<u><u>127,726.77</u></u>

**Alliance to End Homelessness in Suburban Cook County**  
**Profit & Loss Budget vs. Actual**  
January through August 2010

	<u>Jan - Aug 10</u>	<u>Budget</u>	<u>\$ Over Budget</u>	<u>% of Budget</u>
<b>Income</b>				
<b>4010 · Grant Income</b>				
CDBG 09-034	40,000.00	73,333.36	-33,333.36	54.55%
HPRP - Oak Park	20,504.01	15,000.00	5,504.01	136.69%
HPRP Cook Cty 09-01	107,199.44	430,330.00	-323,130.56	24.91%
SHP 2010 ADMIN	3,855.00	1,900.00	1,955.00	202.9%
SHP 2010 Alliance	77,104.00	108,464.00	-31,360.00	71.09%
SHP 2011 Admin	1,235.00	1,818.00	-583.00	67.93%
SHP 2011 Alliance	24,696.00	38,300.66	-13,604.66	64.48%
<b>Total 4010 · Grant Income</b>	<u>274,593.45</u>	<u>669,146.02</u>	<u>-394,552.57</u>	<u>41.04%</u>
<b>4011 · Donation Income</b>				
401101 · Individual Giving	446.00	2,666.64	-2,220.64	16.73%
401102 · Board Gifts	0.00	2,000.00	-2,000.00	0.0%
401105 · Promotions	30.00	401.52	-371.52	7.47%
401114 · Foundation & Corporate Giving				
Chicago Community Trust	70,000.00	70,000.00	0.00	100.0%
<b>Total 401114 · Foundation &amp; Corporate Giving</b>	<u>70,000.00</u>	<u>70,000.00</u>	<u>0.00</u>	<u>100.0%</u>
<b>Total 4011 · Donation Income</b>	<u>70,476.00</u>	<u>75,068.16</u>	<u>-4,592.16</u>	<u>93.88%</u>
<b>4015 · Member Contributions</b>	8,050.00	4,700.00	3,350.00	171.28%
<b>4100 · Interest Income</b>	0.67	0.00	0.67	100.0%
<b>4300 · Other Income</b>				
430001 · Java Fund	8.25			
430003 · Misc Food Donation	51.00			
4300 · Other Income - Other	17.20	0.00	17.20	100.0%
<b>Total 4300 · Other Income</b>	<u>76.45</u>	<u>0.00</u>	<u>76.45</u>	<u>100.0%</u>
<b>Total Income</b>	<u>353,196.57</u>	<u>748,914.18</u>	<u>-395,717.61</u>	<u>47.16%</u>
<b>Gross Profit</b>	353,196.57	748,914.18	-395,717.61	47.16%
<b>Expense</b>				
<b>6001 · Payroll Expenses</b>				
6000 · Wages Expense	138,166.36	167,676.00	-29,509.64	82.4%
6050 · Employee Benefit Programs Exp	15,234.72	25,151.36	-9,916.64	60.57%
6075 · Third-Party Sick Pay Adjustment	0.00			
6100 · Payroll Tax Expense	12,893.70	15,090.64	-2,196.94	85.44%
6001 · Payroll Expenses - Other	117.25	160.00	-42.75	73.28%
<b>Total 6001 · Payroll Expenses</b>	<u>166,412.03</u>	<u>208,078.00</u>	<u>-41,665.97</u>	<u>79.98%</u>
<b>6080 · HMIS Vendor Fees</b>	7,306.02	9,454.54	-2,148.52	77.28%
<b>6090 · Consulting &amp; 3rd Party Fees</b>	15,680.00	51,333.36	-35,653.36	30.55%
<b>6301 · Space Costs</b>				
6300 · Rent or Lease Expense	6,804.05	7,014.00	-209.95	97.01%
6400 · Utilities Expense	6,339.51	8,333.36	-1,993.85	76.07%
6550 · Other Office Expense	188.50	333.36	-144.86	56.55%
<b>Total 6301 · Space Costs</b>	<u>13,332.06</u>	<u>15,680.72</u>	<u>-2,348.66</u>	<u>85.02%</u>
<b>6411 · Operations</b>				
6410 · Printing Expense	661.99	1,466.64	-804.65	45.14%
6420 · Travel Expense	6,733.31	9,944.64	-3,211.33	67.71%
6430 · Postage & Delivery	530.58	966.64	-436.06	54.89%
6450 · Office Supplies Expense	4,694.05	5,533.36	-839.31	84.83%

**Alliance to End Homelessness in Suburban Cook County**  
**Profit & Loss Budget vs. Actual**  
 January through August 2010

	<u>Jan - Aug 10</u>	<u>Budget</u>	<u>\$ Over Budget</u>	<u>% of Budget</u>
<b>Total 6411 - Operations</b>	12,619.93	17,911.28	-5,291.35	70.46%
<b>6460 - Interest Expense</b>	35.73	220.00	-184.27	16.24%
<b>6500 - Equipment or Furniture</b>	1,801.29	5,200.00	-3,398.71	34.64%
<b>6640 - HPRP Grant Distribution</b>				
<b>Journeys from PADS to HOPE</b>	28,093.69	135,000.68	-106,906.99	20.81%
<b>Options for Housing-Call Center</b>	0.00	31,021.00	-31,021.00	0.0%
<b>South Suburban PADS</b>	35,231.26	142,105.36	-106,874.10	24.79%
<b>West Suburban PADS</b>	22,735.20	78,158.00	-55,422.80	29.09%
<b>Total 6640 - HPRP Grant Distribution</b>	86,060.15	386,285.04	-300,224.89	22.28%
<b>6680 - Accounting</b>	5,000.00	7,800.00	-2,800.00	64.1%
<b>6850 - Service Charge Expense</b>	31.07	220.00	-188.93	14.12%
<b>6950 - Insurance Expense</b>	3,022.38	3,594.00	-571.62	84.1%
<b>7050 - Depreciation Expense</b>	0.00	0.00	0.00	0.0%
<b>Total Expense</b>	<u>311,300.66</u>	<u>705,776.94</u>	<u>-394,476.28</u>	<u>44.11%</u>
<b>Net Income</b>	<u><u>41,895.91</u></u>	<u><u>43,137.24</u></u>	<u><u>-1,241.33</u></u>	<u><u>97.12%</u></u>

Alliance to End Homelessness in Suburban Cook County  
Executive Committee Minutes  
September 13, 2010

Present: Jose Alvarez, Dennis Condon, Jennifer Hill, Todd Stull, Mike Wasserberg, and (by phone:) Paul Selden

**MINUTES**

Mike moved to approve the August 2010 Executive Committee minutes. Dennis seconded. The motion passed by unanimous voice vote.

**FINANCIAL UPDATE**

No report.

**ALLIANCE EXECUTIVE DIRECTOR REPORT**

**Reallocation** – To date, 11 letters of intent to apply for reallocated money have been received by Jennifer. A number of new agencies did apply. Not all letters will lead to full applications. A need for a mandatory information session for applicants is clear, probably in October. Some applicants may not understand the difference between permanent and transitional beds, how to document homelessness, and how to define a disability. Some letters came from the same agencies planning to apply for bonus projects through the notice of funding availability (NOFA) process. The committee discussed locations of possible programs, and why home-sharing programs likely cannot be used for permanent supportive housing (PSH). The memo that the Alliance distributed when asking for registration letters contained a lot of information, but an informational session is needed to make sure applicants comprehend the requirements.

**Rapid Re-Housing** – This will be a crucial month for South Suburban PADS to see if the Cook County billing will be reimbursed quickly as expenditures have ramped up. The partnership between Connections for the Homeless and Journeys from PADS to HOPE will hopefully come to fruition in the next few weeks. Journeys has been unable to disburse Homeless Prevention and Rapid Re-Housing (HPRP) money for over 2 months currently. Catholic Charities and CEDA had on-site monitoring by HUD. West and South Suburban PADS participated in remote monitoring by sending paperwork to HUD via Cook County.

**Chicago Community Trust** – The Chicago Community Trust application is due on Friday September 17.

**COMMITTEES**

**Fundraising** – Board members should be at the Park Ridge Country Club on September 24 prior to 8:30 AM. At this meeting, the Alliance will discuss all aspects of the

fundraising plan, including foundation proposal strategies, and Paul will ask anyone with grant writing experience to help write proposals using the recently developed template. In addition, the Alliance will provide an insert for board members to include in informal letters to friends asking for money. Jose noted that there is a 4% average response rate to donation mailings, so members should target people that can give more than average. It was also noted that around 85% of giving is done by individuals. Mike asked whether we should have annual/semi-annual fundraising breakfasts where we charge \$10 a head. People want to give locally and give to those in greatest need. It was requested that we shift board fundraisers so that they do not coincide with member agency asks. Also, the Alliance wants to have online and monthly giving programs eventually.

**Homeless Prevention** –Numerous issues of interest related to the Call Center will be discussed at the next meeting. The next meeting will discuss speedy reimbursement of HPRP.

**Chronic Homelessness** – No report.

**Governance** – No report.

**Outcome & Evaluation** – No report.

**Continuum of Care Development** – We will present Homeless Management Information System (HMIS) data to the Alliance board in support of strategic planning. A committee call will occur on 9/21/10 for those interested in this data and who are not attending the HUD Peer to Peer conference.

**Project Review** – A few months ago, the board decided that annually when we have letter of intent (LOI) deadlines, the Alliance wants report from projects in the “pipeline.” No red flags were noted on the existing Bethel Human Resources project. It was requested that we proactively include HUD in these conversations. Capacity concerns need to be noted, and rather than punitive reactions to delays, the Alliance should move to offer proactive technical support. A separate review time for projects in “pipeline” should be formalized. Trust needs to be built between the Alliance and project agencies.

## **Adjournment**

Respectfully submitted,  
Todd Stull, Alliance Secretary

Registration Letters Received For  
2010 Reallocation \$60,000  
Alliance to End Homelessness in Suburban Cook County

The Alliance received 13 on-time registration letters, plus 3 late letters. Late letters are automatically rejected but with a chance to appeal to the executive committee.

<b>Organization</b>	<b>Description</b>	<b>Contact</b>	<b>Email</b>
Child & Family LAN #53	8-10 units, 24-40 beds in south	Steve Nash	<a href="mailto:sadiemanor@aol.com">sadiemanor@aol.com</a> , <a href="mailto:ccbysprogram@hotmail.com">ccbysprogram@hotmail.com</a> , <a href="mailto:snash@thenetworkroom.org">snash@thenetworkroom.org</a>
Claudia's & Eddie's Place	2 units, 14 beds, domestic violence, south, \$40K	Jocelyn Wells	<a href="mailto:Claudia_eddieplace@yahoo.com">Claudia_eddieplace@yahoo.com</a>
Connections for the Homeless	Four 2-BR apt's in north, 16 beds for families, using NSP	Paul Selden	<a href="mailto:ps@cfthinc.org">ps@cfthinc.org</a>
Faith Community Homes	2 families for \$20K, Arlington Hts area	Charles Warner	<a href="mailto:Charles.warner@fchomes.org">Charles.warner@fchomes.org</a>
Grand Prairie Services Property Holdings Corp.	New 6 units/6 beds for chronically mentally ill/homeless in south	Sharronne Ward	<a href="mailto:sward@gpsbh.org">sward@gpsbh.org</a>
Housing Choice Partners	Expand rental housing support program to 75 units / 175 beds	Christine Klepper	<a href="mailto:cklepper@hcp-chicago.org">cklepper@hcp-chicago.org</a>
Kelly's Serenity House, Inc.	12 units, 36 beds, south	Valerie Taylor	<a href="mailto:Val769@sbcglobal.net">Val769@sbcglobal.net</a>
Leyden Family Services & MHC	One 2-BR apt, 2 beds, mentally ill, west	Jennifer Hamilton	<a href="mailto:jhamilton@leydenfamilyservice.org">jhamilton@leydenfamilyservice.org</a>
New Foundation Center	5 indiv units/beds in north/northwest	Susan Shimon	<a href="mailto:sshimon@newfoundationcenter.org">sshimon@newfoundationcenter.org</a>
Pillars Community Services	WCHIP Exp. III: 4 indiv units/beds in west and south	Theresa Curran	<a href="mailto:tcurran@pillarscommunity.org">tcurran@pillarscommunity.org</a>
S.A.G.A. Empowerment Services Coalition	20 units, 40 beds, \$22K, homesharing in south	Dawn Haley	<a href="mailto:dhaley@sagaesc.org">dhaley@sagaesc.org</a>
Together We Cope	Expand Families First PSH from 4 to 8 families (4 units, 12 beds) in southwest suburbs, \$45,360	Mary Ann Baer	<a href="mailto:mbaer@togetherwecope.org">mbaer@togetherwecope.org</a>
Word of Life Restoration Ministries	Aunt Flora's House, 10 beds in south	Deborah Swoope	<a href="mailto:h.promotions@comcast.net">h.promotions@comcast.net</a>
<b>LATE LETTERS</b>			
Ford Hts Comm Service Org	New construction townhomes for 30 families, south, \$35-50K	Angelia Smith	<a href="mailto:Angelia.smith@fhcsoi.org">Angelia.smith@fhcsoi.org</a>
Bethel Community Facility	12 units, 36 beds in Chicago Hts., south, \$55K	Tonii Harris-Taylor	<a href="mailto:iinot@sbcglobal.net">iinot@sbcglobal.net</a>
Thresholds, Inc.	6 indiv units/beds for persons with serious mental illness, \$25K, Skokie/north	Nicole Richardson	<a href="mailto:nrichardson@thresholds.org">nrichardson@thresholds.org</a>

Last Updated: 4:45 am, 9/14/10  
(Letters accepted until 5pm on 9/13/10)

## **Homeless Prevention Meeting Sept. 15., 2010**

Present: Joyce Woods, Maria Barselotti (VA), Brian McManaman, Carl Wolf, Mike Wasserberg, Noreen Russo (HPCC), Millicent Ntiamoah, Tracy Banks, Paul Selden, Dennis Condon, Jennifer Hill and Hallie Hanson (Alliance)

Noreen Russo from the Call Center handed out the latest statistical charts and fielded a variety of questions about the functioning of the Call Center. It was suggested that the script used by all operators include the disclaimer that the ultimate decisionmaker of eligibility and level of assistance to be awarded is the agency to which the case has been referred.

Once the referral has been made by the Call Center, there are two business days for the agency to make contact with the client. If that contact has not been made and the client calls the Call Center again, the actual number of the agency will be given.

Ultimately the high frustration level being experienced by the Call Center, the clients, and the agencies is a result of the fact that the number of slots available for referrals and the number of possibly qualified clients is terribly out of balance.

The turnaround time for reimbursement from the County remains to be a vexing problem. This is especially keen with regard to Rapid Re-Housing funds. Journeys in the North no longer can take referrals because it lacks funds. Connections is expanding its line of credit just to help in the situation. PADS in the South has extended over \$100,000.00 and is reaching its limit. The West is in a better situation since it can draw off from the grants which have been made to Oak Park. Mike, Paul and Jennifer are going to search out a way of conveying this crisis to both Ericka and Wm. Moore.

A question was brought forth about the need to conduct a Credit Report on each client. While this is good tool, it is not required by HUD for the agency to do so.

Jennifer touched on some of the points of the recent federal monitoring conducted at the County and Alliance. Overall the report was very positive, however it was suggested that a uniform application form be used by all agencies. Additionally, the rule for lead base paint inspections didn't seem to be followed by all agencies. The rule is that if there are children under the age of six and/or a pregnant woman residing in the apt. and the building was constructed before 1978, there must be a completed inspection form attached to the application form.

The next meeting will be Oct. 20th at a site TBA.

Alliance to End Homelessness - HMIS Advisory Committee Meeting  
September 8, 2010 1:00 p.m. – West Suburban PADS  
**HMIS Advisory Committee Minutes**

Participants: Connie Fabbrinni, Pam Reed, Peggy Troyer, Jeremy Heyboer, Ken Schmitt, Lynda Schueler

- I. Upgrade to ServicePoint 5.2
  - a. Upgrade scheduled for September 20, 2010
  - b. Service Point Upgrade Training – September 9 at Bensenville campus of Robert Morris University and September 10 at Orland Park campus of Robert Morris University.
  - c. Site Visits – Site visits are scheduled to be completed by the end of September. Any agency that still needs to have a site visit should sign up at [www.mysignup.com/suburbancook](http://www.mysignup.com/suburbancook)
  
- II. HMIS data reports for CoC Development committee for strategic planning - Most of the Advisory Committee time was spent reviewing and giving feedback regarding the data that Peggy Troyer will be presenting to Continuum of Care Development Committee in preparation for strategic planning. Peggy, Jeremy and Ken will be attending the HUD Conference in Denver next week and this may also help inform HMIS staff as to what HUD will be looking for from HMIS data in meeting HUD goals as the Alliance complies with the HEARTH amendments to the reauthorized McKinney Vento Homeless Assistance Act.
  
- III. Policy Manual – The Committee agreed to modify the User Code of Ethics to include an exception for the Call Center to the requirement for written consent to share data consistent with the language as it is now stated in the Policy Manual
  
- IV. Next Meeting – The next meeting of the Committee is scheduled for October 6, 2010 at 9:30 a.m. The meeting may be held via webinar.
  
- V. Adjourn – Meeting adjourned at 3:00 p.m.

## Continuum of Care Development Committee

August 24, 2010 Meeting Minutes

Present: Lynda Schueler, WSPADS, Cynthia Schilsky, community, Jennifer Hill, Alliance, Sue Shimon, New Foundation Center, Debbie Pavick, Thresholds, Courtney Suchor, Sanctuary, Hallan Hanson, Alliance

Absent: Kathie Cunningham, Catholic Charities, Millicent Ntiamoah, Catholic Charities

1. Welcomes and introductions
2. National Plan to End Homelessness – The committee discussed the plan from the standpoint of its implications on our programs as well as on the Alliance. We discussed whether a change in the Alliance committee structure will facilitate our address of the changes in theme and focus, i.e., medical homes. Discussed the Nat'l Plan's presentation in the August board meeting. The committee will share Nat'l Plan analyses by other entities in the next meeting- Discharge Planning, NAEH, etc.
3. HMIS data: Continued our discussion of key statistics for a baseline HMIS report. Agreed that our information management will evolve and that the information we will use for the upcoming strategic plan provides a sound reference.
4. Point in Time Count – Hallan presented the 2011 PIT Count Project Timeline draft. She will present the timeline in August/September CBSAs and so the planning begins!
5. HUD Continuum of Care Exhibit I Debriefing briefed by Jennifer. The Alliance scored above the national average in every single measurement.

Next meetings: Tuesday, September 21, by phone to discuss the HMIS report and Tuesday, September 28 at the Alliance office.

CoC Name: Cook County CoC  
 CoC Number: IL-511  
**National Scoring Information**  
 High Score: 91.25  
 Low Score: 43  
 Median Score: 75  
 Funding Line: 71.25

*The below chart indicates the maximum amount of points available for each scoring category and the actual score a CoC received.*

Scoring Category	Maximum Score (Points)	CoC Score (Points)	Nat'l Avg.
<i>CoC Housing, Services, and Structure</i>	14	13.25	12.25
<i>Homeless Needs and Data Collection</i>	26	21.75	19.5
<i>CoC Strategic Planning</i>	22	18	17
<i>CoC Performance</i>	32	25.5	22.5
<i>Emphasis on Housing Activities</i>	6	4.5	3.75
<b>Total CoC Score</b>	100	83	75

**Competition Summary:**

- More than \$1.5 billion was awarded to an unprecedented number of local programs.
- To streamline the renewal award process, HUD modified the 2009 selection process so that eligible SHP and S+C renewal projects would be announced soon after the submission deadline and the new projects would be announced after project threshold review and the scoring of the CoC Exhibit 1 applications.
- A project application was required for new and renewal projects. Renewal project applicants were only required to verify basic project and budget information, select the grant term request, and certify the request of renewal. All renewal projects within these CoCs that met project quality and threshold requirements received at least one year of funding. New project applicants had to complete the Exhibit 2 to its entirety. HUD announced the renewal awards on December 23, 2009, and the new projects were awarded on July 7, 2010.
- 15% of all funds awarded went to projects serving 70% or more chronically homeless persons.
- Funding line: To receive competitive funding, a CoC must have scored at least 71.25; however, tie-breaking rules were applied at this score (see section V.B.2.c of the 2009 NOFA) due to funding limitations. Therefore, not every CoC that scored a 71.25 received new projects. There was no minimum score for this competition; therefore all CoCs that submitted eligible renewal project applications received some funding.

**Points to Consider:**

- Changes are made to the NOFA on an annual basis. The categories and scoring issues discussed in [this](#) debriefing apply specifically to the 2009 competition.
- Language in the NOFA and Exhibit 1 application may place more emphasis on certain sections than previous years.

- All application forms in *e-snaps* are important and should have been filled out completely and accurately in order to receive full credit for the answers. Although CoCs were able to import data from the 2008 application in 2009, CoCs were instructed to ensure that any information brought forward was still relevant in 2009. Questions may change from year to year and it is the responsibility of the CoC to ensure that all questions are fully addressed. SNAPS provided detailed instructions and training materials to ensure applicants' ability to accurately complete the exhibits.
- In 2009, HUD continued to score CoCs on a 100 point scale. The most significant change on scoring was that Emphasis on Housing was only worth 6 points in 2009 (versus 18 in 2008) and it was scored only on eligible new project requests.
- CoCs that did not request new project funding did not receive a score for housing emphasis or leveraging because these were only based on eligible new project requests.
- For SHP renewal requests that exceeded the approved Annual Renewal Amount(s), the budget line items were reduced accordingly.

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## 2009 Point Structure:

*For the 2009 CoC Competition, HUD awarded up to 100 total points for all five scoring categories: CoC Housing, Services and Structure, Homeless Needs and Data Collection, CoC Strategic Planning, CoC Performance, and Emphasis on Housing Activities. A detailed explanation of each category is provided below to assist your continuum in its self-evaluation*

### **Part I: CoC Housing, Services, and Structure—14 total points**

This section scores CoCs based on the extent in which its application demonstrated:

- The existence of a coordinated, inclusive, and outcome-oriented community process;
  - A process that includes nonprofit organizations, state and local governmental agencies, public housing agencies, housing developers and service providers, school systems, law enforcement, hospital and medical entities, funding providers, private businesses and business associations, jurisdictional ten-year planning bodies, and homeless or formerly homeless persons;
  - A process in place to achieve fair and impartial project review and selection, with representation and input from diverse parties;
  - A well-defined and comprehensive strategy developed to address the components of a CoC system, and that the strategy has been designed to serve all homeless subpopulations in the community; and
  - That a CoC has created, maintained, and built upon a community-wide inventory of housing and services for homeless families and individuals; identified the full spectrum of needs of homeless families and individuals; and coordinated efforts to fill gaps between the current inventory and existing needs.
- Summary of CoC Results on Part I:
- Most CoCs attached the correct version of the electronic Housing Inventory Chart.
  - Although monthly or more was ideal, the primary decision making group for almost all CoCs met at least quarterly.

- Most CoCs did a good job of only identifying CoC Committees, Subcommittees and Workgroups that are involved in CoC-wide planning activities.
- Although there is no minimum to the number of member organizations that a CoC can identify, CoCs are scored based on the level of involvement of those organizations. Therefore, CoCs should be sure to only include those organizations that are actively involved in the CoC-wide planning process.

**Part II: Homeless Needs and Data Collection—26 total points**

This section scores CoCs based on the extent in which its application demonstrated:

- An understanding of the number of homeless individuals and families within the CoC and their needs, including an accurate and timely count of sheltered and unsheltered homeless persons. The frequency and methods used to conduct the point-in-time count of sheltered, unsheltered and subpopulations were considered;
- Progress in the implementation and operation of an HMIS, including data quality and usage, bed coverage (excluding domestic violence providers), Data Standards compliance and HMIS training; and
- AHAR participation that assessed by the number of table shells included in the 2008 and 2009 AHAR. It was not a requirement that CoC-wide data be used; table shell data from at least one jurisdiction within the CoC qualified as the entire CoC as participating in AHAR. The greater the number of table shells used in the 2008 and/or 2009 AHARs, the higher the CoC's score.

→ Summary of CoC Results on Part II:

- The majority of points in this section were devoted to those questions about HMIS.
- Although most CoCs indicated an HMIS implementation date prior to October 2006, most CoCs demonstrated low bed coverage on one or more of the housing types. CoCs should strive to have 86 percent or more bed coverage for each housing type within the CoC.
- Many CoCs lost points for not participating in either the 2008 or 2009 AHAR.
- CoCs lost points for having a high percentage of null or missing values.
- 2009 was a required point-in-time count year. A CoCs that indicated a date outside of the last 10 days of January 2009 should have received a waiver from HUD.
- CoCs were asked to describe methods used to collect data on sheltered and unsheltered populations and subpopulations. Failure to address each question separately resulted in a loss of points. Responses should have demonstrated consistency with HUD's point-in-time guidelines. CoCs are reminded to read each question separately, as some questions may appear to be similar but may be asking for distinct information. For example, forms 2L, 2M, and 2Q all asked CoCs to provide a comparison of the 2009 point-in-time count with the previous count. Form 2L asked specifically about the total sheltered population, 2M asked about sheltered sub-populations, and 2Q asked about the total unsheltered population. Many CoCs appeared to simply cut-and-paste the same response for all three questions, which was not acceptable because the narrative had to reflect the population and subpopulations were being addressed for each question. Also, a number of CoCs did not indicate if there was an increase or decrease or no change in the count outcomes from the previous count (2007 or 2008) to the 2009 count and/or did not describe the factors that may have resulted in the change or no change at all.

- For 2Q – Unsheltered Homeless Population and Subpopulation – Data Quality, a significant number of CoCs did not provide information on its de-duplication techniques.

### **Part III: CoC Strategic Planning—22 total points**

- The extent to which a CoC's application demonstrated:
  - The existence of, and alignment with, a performance-based 10-year strategy for ending chronic homelessness that establishes specific action steps to achieve the five objectives indicated in the NOFA;
  - The Continuum's progress in working with the appropriate local government entity to develop and implement a discharge policy for persons leaving publicly-funded institutions or systems of care;
  - Demonstrates leveraging of funds requested under the 2008 NOFA with other resources, including private, other public and mainstream services and housing programs for proposed projects and ongoing efforts.
- Summary of CoC Results on Part III:
  - Overall, failure to read and follow all instructions and training materials that were provided in 2009 resulted in a loss of points in each section of Part III.
  - For the CoC Strategic Planning Objectives, many CoCs responded to the narrative questions by simply restating the objective. CoCs are expected to describe specific steps of how they would accomplish goals within the specified timeframes. Moreover, Objectives 2, 3, and 4 were specifically addressing HUD CoC-funded projects only.
  - Despite examples on the Exhibit 1 Detailed Instructions, many CoCs miscalculated their "Proposed Numeric Achievements" for each benchmark. CoCs were expected to show cumulative increases for Objectives 1 through 4 and cumulative decreases for Objective 5.
  - In 2009, many CoCs improved their overall discharge planning narrative scores by providing a clear description of the policies and procedures that were either being developed or already in place. However, many CoCs failed to clearly identify the stakeholders and/or collaborating agencies that ensure that persons being discharged from publicly-funded institutions are not being discharged into homeless situations. Moreover, CoCs continued to not provide specific examples of the "Where". CoCs were asked to provide specific examples of where persons routinely go upon discharge (i.e., non-McKinney-Vento funded housing).
  - Most CoCs indicated a high level of coordination with other planning efforts, specifically with the local HPRP initiative and other ARRA-funded initiatives in their areas. However, in many cases, the narrative responses did not fully detail how the CoC was collaborating with these other initiatives.

### **Part IV: CoC Performance—32 total points**

For this section, CoC Performance was measured based on the CoC's progress in reducing homelessness, including chronic homelessness, as follows:

- The CoC completed the action steps proposed in 2008 and met or exceeded proposed achievements;
- The CoC has increased the number of permanent housing beds for the chronically homeless and made progress toward eliminating chronic homelessness;
- CoC-funded transitional housing program participants' success in moving to permanent housing;

- CoC-funded permanent housing program participants success in maintaining housing as reported in the most recent Annual Progress Report (APR) for all projects within the CoC;
- The extent in which project participants in CoC-funded programs successfully became employed and gained access to mainstream programs. Applications for HMIS projects were not required to provide this information;
- That SHP New Construction and Rehabilitation projects within the CoC have policies and practices in place to hire, and have hired, low- and very-low income employees and subcontractors under Section 3 of the Housing and Urban Development Act of 1968;
- Projects within the CoC incorporate energy-efficiency measures in the design, construction, rehabilitation, and operation of housing or community facilities; and
- The extent to which the CoC's application demonstrated a local plan and/or existing policy to remove regulatory barriers to the production of affordable housing. Applicable activities included the support of state and local efforts to streamline processes, eliminate redundant requirements, statutes, regulations, and codes that impede the availability of affordable housing.

→ Summary of CoC Results on Part IV:

- For achievements, CoCs were scored based on how they performed in comparison to the proposed achievements indicated in their 2008 application and the extent in which they met HUD's objectives. CoCs that did not submit an application in 2008 were not expected to have data in this section. CoCs that did not meet proposed numeric achievements were able to provide an explanation as to why goals were not met. However, there were a number of CoCs that either failed to provide an explanation or the response was not sufficient for addressing why the 2008 achievements were not achieved.
- Most CoCs did well in addressing participation and enrollment in mainstream programs.

**Part V: Emphasis on Housing Activities —6 total points**

In 2009, Emphasis on Housing Activities was only scored on eligible new project requests. The total number of points assigned for this priority went from 18 points in 2008 to only 6 points in 2009.

- Points were awarded based on the relationship between new funds requested for housing activities and new funds requested for supportive service activities.
- Housing activities included all approvable requests for funds for rental assistance and approvable requests for acquisition, rehabilitation, construction, leasing and operations when used in connection with housing.
- HMIS costs and administrative costs will be excluded from this calculation.

**Suburban Cook County Alliance  
Chronic Homelessness Committee  
September 14, 2010 meeting minutes**

Eric Rubenstein, Millicent Ntiamoah, Eileen Higgins, Hallan Hanson, Khen Nickele

The committee met by phone.

No report was available as to Thresholds willingness to allow West Suburban PADS VISTA volunteers to shadow one of its homeless outreach teams. (Lynda Schueler had expressed interest in using VISTA volunteers attached to West Suburban PADS to pilot an Alliance homeless outreach team.)

The committee discussed the need for new resources to fund a permanent outreach team. Khen noted SAMHSA gives the state funds to serve homeless individuals who have a serious mental illness (PATH grants). Some of these grants have been used to do outreach. There are several PATH (Projects in Assistance for Transition from Homelessness) providers in the city of Chicago and several in areas outside Chicago metro but none in suburban Cook County. The committee recommended that the Alliance Board of Directors request the Division of Mental Health to allocate any increase in federal PATH dollars to the suburban Cook area so that it can begin to address the need for homeless outreach, if only to persons with a mental illness.

Chicago's recently completed homeless consumers' vulnerability survey was discussed. The committee asked Hallan to draft/modify a few questions for the HUD sheltered/unsheltered count of this coming January. Types/numbers of serious health issue risks as well as history of being assaulted while homeless and mobility issues were 3 suggested additions to the count survey. The committee recognized it is difficult to prioritize a homeless sub-population for housing and to attempt to establish a quasi-waiting list of identified individuals based on need rather than as is customary, length of wait on a list. It also recognized to not do so puts highly vulnerable individuals at greater risk of negative outcome. The committee asked its chair to request 15 minutes at the next Board meeting for an initial discussion by the Board of this issue and to have the Alliance distribute the results of the Chicago survey in advance of the meeting/discussion.

NEXT Meeting: Wednesday, October 20

3:00 pm

By phone:

1-877-411-9748

Code: 4833821#

**(taken from Chicago's 100,000 Homes registry week, which took place in August 2010)**

**Quick data snapshot of 268 vulnerable single individuals (9/7/10)**

- **Gender:** 85% male and 15% female
- **Location:** 30% in shelter, 70% on street
  - 81 total in Shelter: 1 Amani; 57 Franciscan; 23 San Jose
- **Homeless Tenure:** Average 7 years
- **Average Age:** 51.3
  - 97 people are over the age of 55; of this, 17 are over 65
  - 5 people are under 25
- **Reported Substance Use/Abuse:** 70%
- **Reported Receiving Mental Health Treatment:** 42.8%
- **Receiving SSI/SSDI:** 24.5% - 27.8%
- **Veterans:** 45 (16.7%)

**Reported Health Conditions**

	<b>Total #</b>	<b>% of Total</b>
Kidney Disease	17	6.3
Frostbite	55	20.5
Liver Disease	28	10.4
Heart Disease	62	23.1
HIV	13	4.9
Emphysema	19	7.1
Diabetes	37	13.8
Asthma	66	24.6
Cancer	8	3.0
Hepatitis C	39	14.6
TB	33	12.3
Tri-Morbid	108	40.1
Av # of health conditions	1.4	

## The Top 20 Most Vulnerable Snapshot

Rank #	VI rate	Location	Shelter or Street	Total Yrs Hmls	# Health Conditions	SA	MH	SSI	Tri Morbid	xhos pital	xER	Age	Veteran
1	7	Wilson and Windsor Park	0	5	5	1	1	0	1	8	36	40.7	
2	6	WICKER PARK	0	28	10	1	0	0	1	20	0	28.3	
3	6		0	10	5	1	1	0	1	7	3	60.5	1
4	4	Franciscan	1	28	5	1	1	1	1	1	4	46.3	
5	4	400 N. Hoyne Street	0	7	1	1	0	0	0	1	3	60.8	
6	4	400 N. Hoyne	0	25	5	1	1	1	1	6	6	55.5	
7	4	amani house	1	1	6	1	1	0	1	6	3	43.9	
8	4	California and Diversey	0	2	5	1	1	0	1	2	1	51.2	
9	4	franciscan	1	10	4	1	1	0	1	4	1	61.0	
10	4	Mall on Bway	0	8	3	1	1	0	1	3	4	30.2	
11	4	chicago and state	0	2	2	0	1	1	1	12	12	41.5	
12	4	Park @ Wilson ns Marine across from weiss	0	?	2	0	0	0	0	6	6	62.6	
13	4	Franciscan	1	1	3	1	0	0	1	1	3	25.6	1
14	4	franciscan	1	4	3	1	1	1	1	4	13	43.7	
15	4	Park near Marine and Wilson	0	4	5	0	1	0	1	4	0	77.0	1
16	4	chicago and state	0	7	1	1	1	0	1	1	20	61.5	
17	4	Franciscan	1	1	2	1	1	0	1	5	7	60.5	
18	4	Wilson & Sheridan (northbound bus stop/McDonald's)	0	10	2	1	1	1	1	5	4	50.0	
19	4	2700 W. Harrison	0	5	2	1	1	0	1	4	6	35.8	
20	4	Franciscan	1	2	3	1	1	0	1	1	3	56.8	1

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## Homeless woman hopes for place to live, job opportunity

[Comments](#)

September 18, 2010

By **Miranda Viglietti**

Turning a key into a lock and opening the door to her own home remains a dream for Juanita Patton. Patton spent the humid summer months riding CTA trains and Pace buses from a shelter for women on the North Side of Chicago to the south suburbs while she looked for an apartment.

The Chicago Heights native hopes a new program funded by the federal stimulus program may soon make a difference in her life after spending more than 18 months without stable housing.

» [Click to enlarge image](#)



**Juanita Patton waits at the Pace bus terminal in Chicago Heights.**

*(Joseph P. Meier/SouthtownStar)*

"I want to feel human again," she said. "I don't feel like I'm living. I feel like I'm existing."

Even with a troubled past, the 45-year-old acts determined to get her life back on track without the convenience of a car or a computer and amid struggles being able to read housing applications and other forms.

Patton, although unemployed, said she has the opportunity for a job - once she finds a place to live.

Then she can move her disabled brother out of a nursing home and be his caretaker through the the Illinois Department of Human Services, Patton said.

South Suburban Public Action to Deliver Shelter, an organization providing shelter and support services to homeless people, pays for Patton's bus fare when she commutes to Chicago Heights for apartment searches.

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Patton receives assistance through a rapid re-housing program administered by South Suburban PADS.

The rapid re-housing program assists people staying in an emergency shelter or somewhere not meant for human habitation and who can demonstrate literal homelessness, said Mike Wasserberg, executive director of South Suburban PADS.

The program got off the ground in January as part of a federal initiative funded through the American Recovery and Reinvestment Act, said Sarah Dorrance, the agency's rapid re-housing case manager.

The program had 22 success stories through August, Wasserberg said.

The program helps participants find housing and offers support services such as up to six months in rent, Dorrance said.

"We're very excited to have it," she said. "It's really changing the culture of our shelter."

Patton began working with the rapid re-housing program at the start of July.

It took a lot of effort to get her into the program even though her last permanent address was in Chicago Heights, said Cornell Hudson, a re-entry liaison for the Illinois Department of Employment Security.

"It didn't work as fast and as smooth as we would have liked," he said.

PADS originally told Patton that staying in a Chicago shelter and not participating in the PADS day program made her ineligible for the rapid re-housing program, Hudson said.

Dorrance said the rapid re-housing program has since helped several people in Chicago - including Patton - because their last permanent address was in the south suburbs.

Finding a place to live remains an on-going process for Patton, who eagerly anticipates signing a lease on a Harvey apartment in the next few weeks, Patton said.

Once Patton finds an apartment, the rapid re-housing program will pay her rent until the Illinois Department of Human Services makes an assessment and she begins receiving income by caring for her brother, Patton said.

While the program helps participants find housing and advocates for them, it does not have the funding to do it all.

This lack of funding meant PADS could not help Patton obtain her brother's birth certificate and legal papers in order to complete a housing application, Patton said.

It also caused Patton to spend a sleepless night pacing around a bus terminal when PADS did not have a bus pass available so she could travel back to her Chicago shelter after a day of gathering documents for a housing application, Patton said.

Hudson said PADS could be more accommodating, given Patton's circumstances.

"South Suburban PADS are dragging their feet," Hudson said. "She's doing the best she can with limited resources."

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Patton provided home service care to clients with disabilities before she became homeless, she said.

She began taking care of her brother in 2007 until he took a turn for the worse and became hospitalized in 2008, Patton said.

Although she sometimes picked up odd jobs, Patton said she had difficulty finding work after her brother fell ill because of her criminal background.

Patton was convicted of felony drug possession in May 2000 and served 19 months on probation before being released early for good behavior, according to Cook County court records.

Patton intermittently stayed at emergency housing shelters run by South Suburban PADS after the city of Chicago Heights condemned her apartment in February 2009, she said. Otherwise, Patton said she slept in her car until it got towed in April.

This year, PADS had no room for Patton in its summer program, which offers only 35 beds per night after the organization's regular shelter program ends April 30, Wasserberg said.

"It's been a struggle," Wasserberg said. "When the shelter program closes, we're overfilled."

### **'Go-getter' on North Side**

Unable to stay at PADS during the summer, Patton said she sought emergency housing assistance and got placed in Naomi House, a shelter for single women on the North Side of Chicago.

Women such as Patton stay at Naomi House because of a lack of shelter resources in the suburbs, the center's Ola Avelar said.

"She's been a go-getter ever since she got here," Avelar said. "She's a busy lady."

After successfully finding housing, Patton said she plans on taking courses to improve her reading and math skills.

Patton aspires to increase her employment security by becoming a nurse rather than finding work on a client-to-client basis, she said.

"Things happen, there's no sugarcoating it," Patton said. "I want schooling under my belt so if something happens I won't have this happen again."

In September 2009, Cook County received a little more than \$4.1 million of the \$1.5 billion set out nationally for the three-year Homelessness Prevention and Rapid Re-Housing Program. Much of the funds have gone to homelessness prevention - helping needy families pay rent, utilities, etc. - as well as a homelessness prevention call center where suburban Cook County residents can get linked up to such programs and aid.

--The county allocated \$1.2 million of those stimulus funds for rapid re-housing projects such as that run by South Suburban PADS, which by itself will receive about \$500,000 over the next three years.

### **A new approach**

Jennifer Hill, executive director of the Alliance to End Homelessness in Suburban Cook County, said the rapid re-housing programs represent new thinking in helping the homeless.



Previous programs sought to help people get jobs and then find permanent housing once they get a paycheck, but that has changed.

"It has to go the other way around," Hill says, "Housing is the platform on which all the other services and progress happens. It is a reflection in current thinking that in order to solve homelessness, you try to prevent it in the first place, and if you can't, rapidly re-house people while providing all the services and infrastructure to make sure a person is successful."

Wasserberg said PADS spent \$41,821 through the end of August helping 22 families get housing. He said the money went to paying rent and utilities as well as transportation and other costs involved in the housing search.

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