

ABOUT AHAND

AHAND - Association of Homeless Advocates in the North/Northwest District – is a group of homeless service providers and interested community agencies and individuals who meet monthly to improve and coordinate services to homeless individuals and families in north and northwest suburban Cook County. Organized in the 1990's AHAND is an affiliate of the Alliance to End Homelessness in Suburban Cook County. Meetings are held at 9:30AM the second Thursday of every month at Chase Bank Randhurst in Mount Prospect. All are welcome to attend.

ABOUT THE TRAINERS

Randi Gurian, LCSW, is Executive Director of The Harbour and is active in AHAND and the Alliance. She has extensive experience in providing training about documentation and in overseeing quality control projects.

Ronald Jordan, LCSW, is Executive Director of CEDA Northwest and is active in AHAND and the Alliance. He has extensive experience training about the Illinois Family Self Sufficiency Scale.

KENNETH YOUNG CENTER

Kenneth Young Center is a JCAHO accredited not-for-profit, comprehensive provider of mental health and senior citizens' support services whose mission is to help people "feel good, do better and find solutions" by providing Counseling, Assessment & Stabilization in psychiatric crisis, Treatment &

Psychiatric rehab, Service Coordination for frail elderly, Volunteer Opportunities

AHAND Workshop
c/o Michael Sada
Kenneth Young Center
1001 Rohlwing Rd.
Elk Grove Village, IL 60007

AHAND

Presents

*Outcome Measurement:
How Do You Know if
You're Making a Difference*
A Workshop for Workers and
Supervisors



*May 12, 2006
8:30am – 12:30pm*

Kenneth Young Center
1001 Rohlwing Road
Elk Grove Village IL 60007

AHAND Training

Outcome Measurement

AHAND, a part of the Alliance to End Homelessness in Suburban Cook County is sponsoring a workshop for direct service workers and their supervisors.

With the increased competition for funds and demand for program accountability, we are all challenged to engage measurable goal setting with our clients. The Illinois Family Self Sufficiency Scale can be a valuable tool in our work and can be used with **all** clients.

WORKSHOP OBJECTIVES

After participating in this workshop, participants will be able to:

- Identify the value of using measurable goals & objectives
- Develop a plan using clear & measurable outcomes
- Identify the relationship between program goals and client outcomes
- Understand & use Illinois Family Self Sufficiency Scale to develop outcomes

Participants are asked to bring case examples for practice in writing goals and objectives

WORKSHOP AGENDA

8:30-9:00	Registration/breakfast
9:00-9:10	Welcome & Overview
9:10-9:30	Outcome Measurement: Definitions, Caveats & Benefits
9:30-10:00	Writing Clear Outcome Goals & Objectives
10:00-10:30	<i>Practice Exercise: Practice Formulating Program Goals & Objective Statements</i>
10:30-10:45	Break
10:45-11:15	Illinois Family Self Sufficiency Scale
11:15-11:35	Use of Illinois Family Self Sufficiency Scale in Setting Goals and Objectives
11:35-12:05	<i>Practice Exercise: Group Activity Using Illinois Family Self Sufficiency Scale with Clients</i>
12:05-12:30	Applying New Learning to Our Work & Wrap-up

KENNETH YOUNG CENTER

1001 ROHLWING ROAD

ELK GROVE VILLAGE

LOCATED ON THE CORNER OF ROHLWING RD AND NERGE RD IN ELK GROVE VILLAGE. IT IS JUST WEST OF ROUTE 53, OFF THE BIESTERFIELD EXIT

WORKSHOP REGISTRATION

Name _____

Agency _____

Address _____

Phone _____

E-Mail _____

Registration Fee (*includes printed materials, light breakfast, lunch*):

AHAND/Alliance Member \$10

Others \$20

Send completed registration form and check made payable to **AHAND** to:

Michael Sada
Kenneth Young Center
1001 Rohlwing Road
Elk Grove Village, IL 60007

mikes@kennethyoung.org

CEU's for social workers (LSW, LCSW) and counselors (LPC, LCPC) pending